













PERFORMANCE SCORECARD

1st Quarter of Fiscal Year 2014

Current Quarter	Performance Metric	Year to Date
	Initiating advanced life support to patients within 8 minutes of dispatching the call from our communications center to 90% of all medical calls.	
	To access, extricate, treat and transport and transport trauma patients to a level one trauma medical facility within one hour of dispatching the call from our communications center	
	Interrupt the progression of fires in structures within 8 minutes of dispatching the call from our communications center to 90% of all building fires.	
	Maintain overall emergency response readiness above 70%.	
	Process emergency notifications in our dispatch center within 60 seconds of receiving the initial call for 90% of all calls.	



Does Not Meet Performance Standards

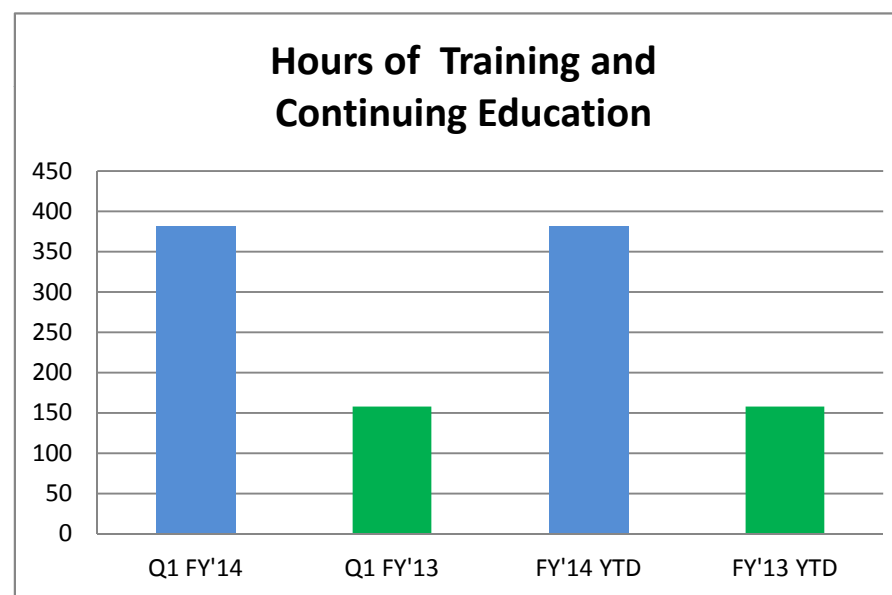
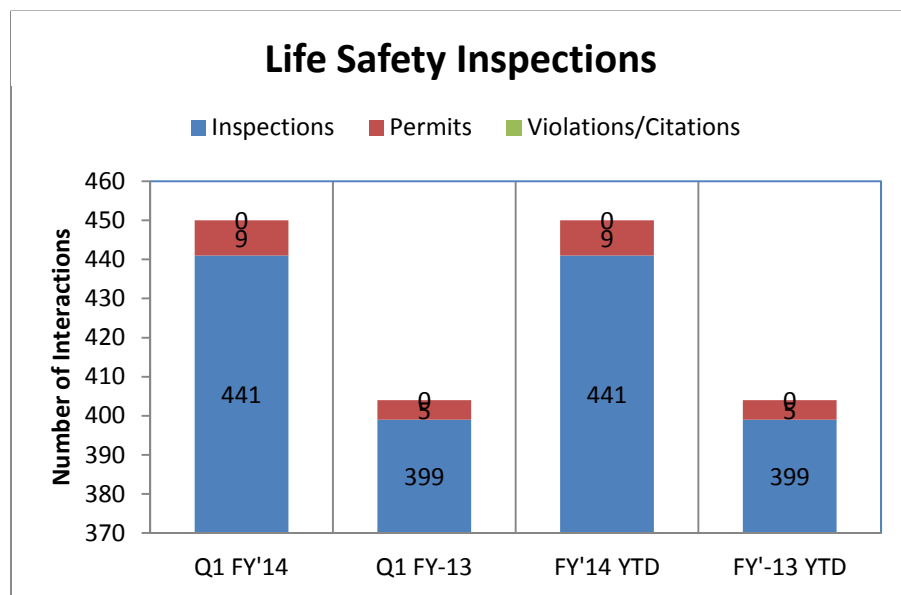
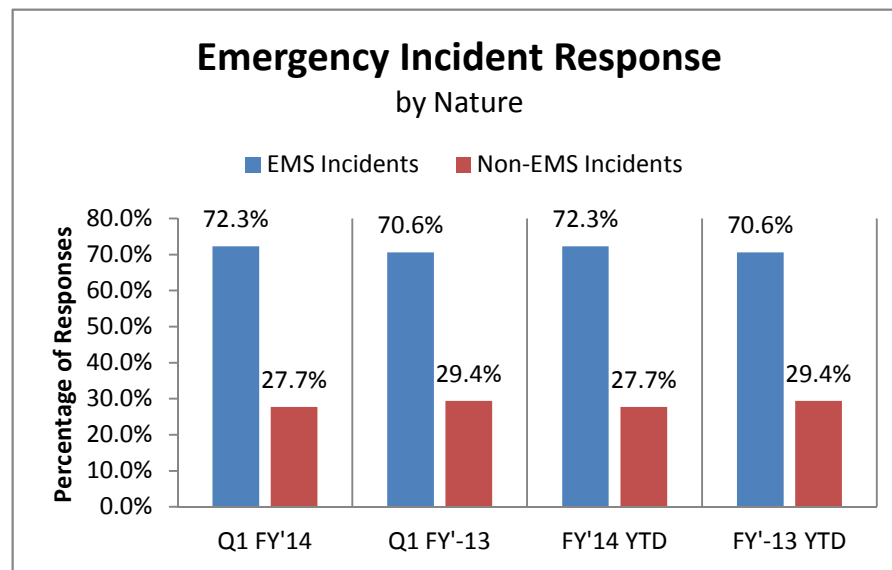
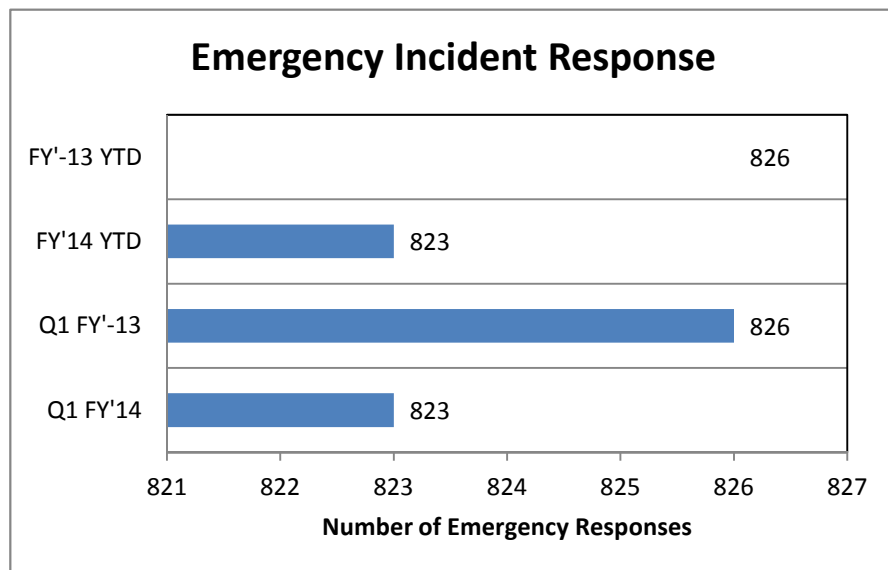


Meets Performance Standards



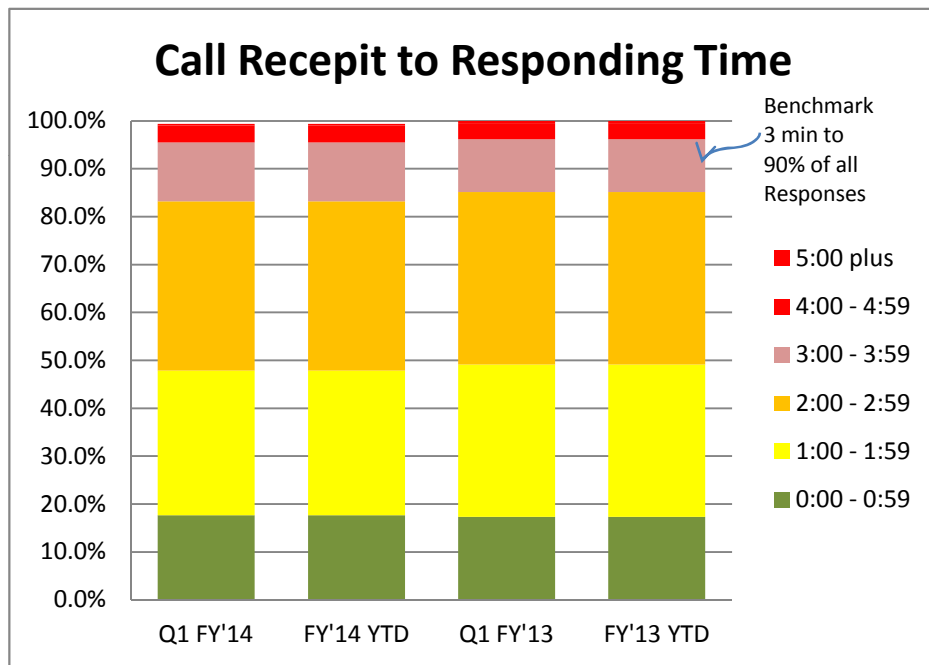
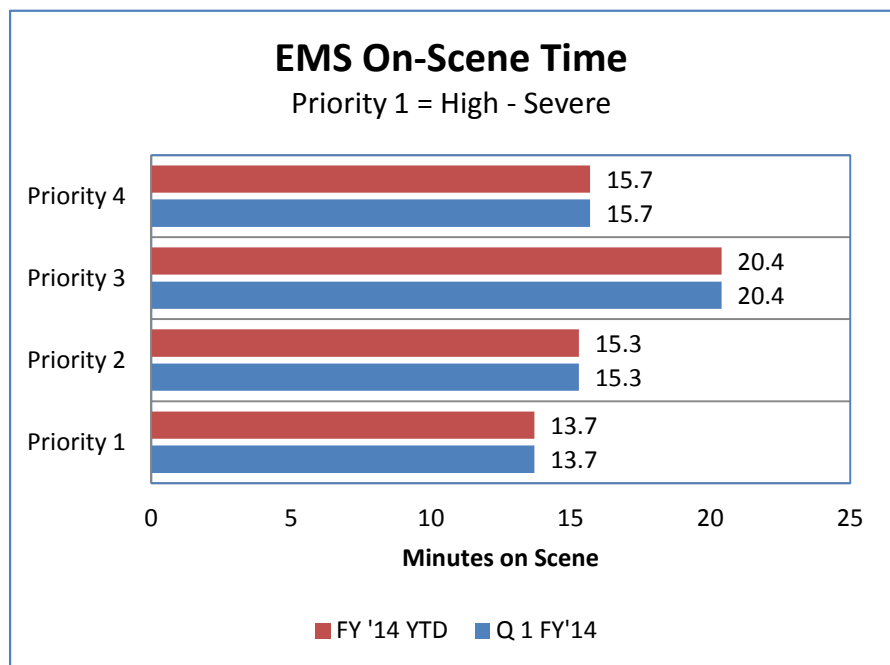
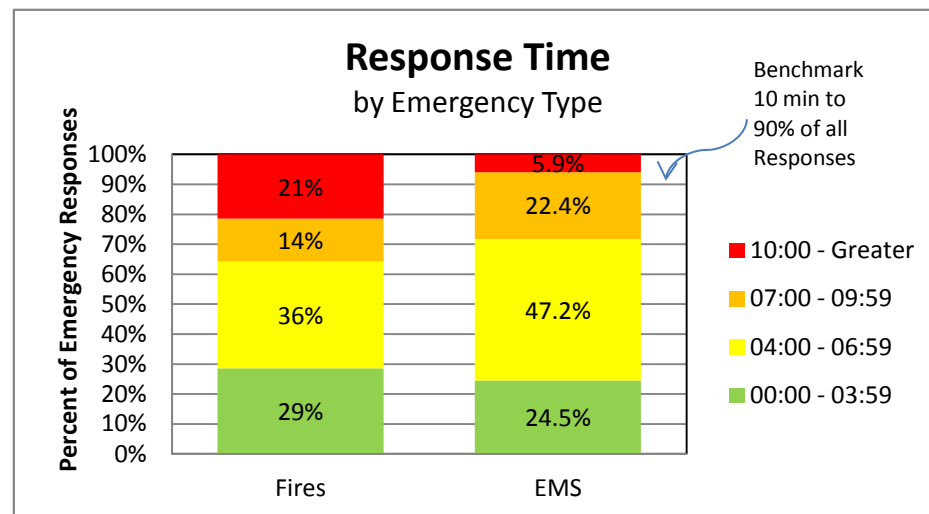
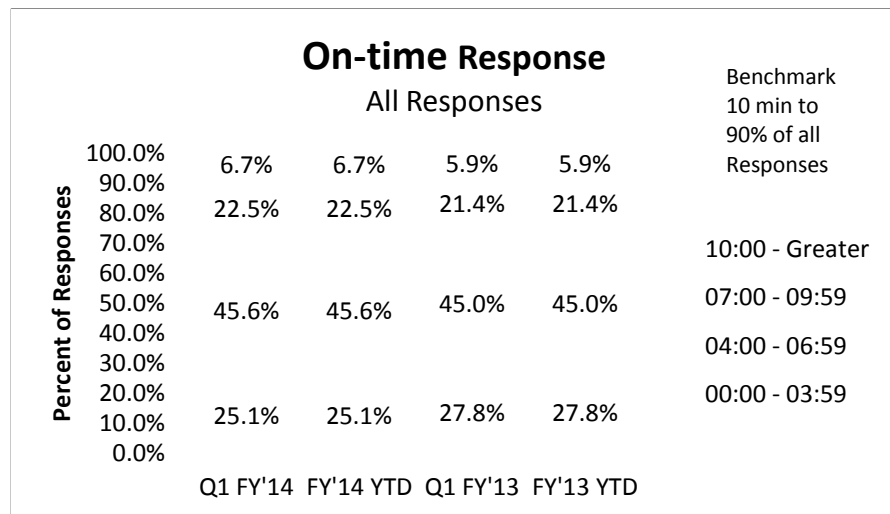
Exceeds Performance Standards

Productivity Measures



Franklin Fire Department Performance Dashboard

Effectiveness Measures



Franklin Fire Department
Performance Dashboard

Efficiency Measures

