



PERFORMANCE SCORECARD

1st Quarter of Fiscal Year 2011

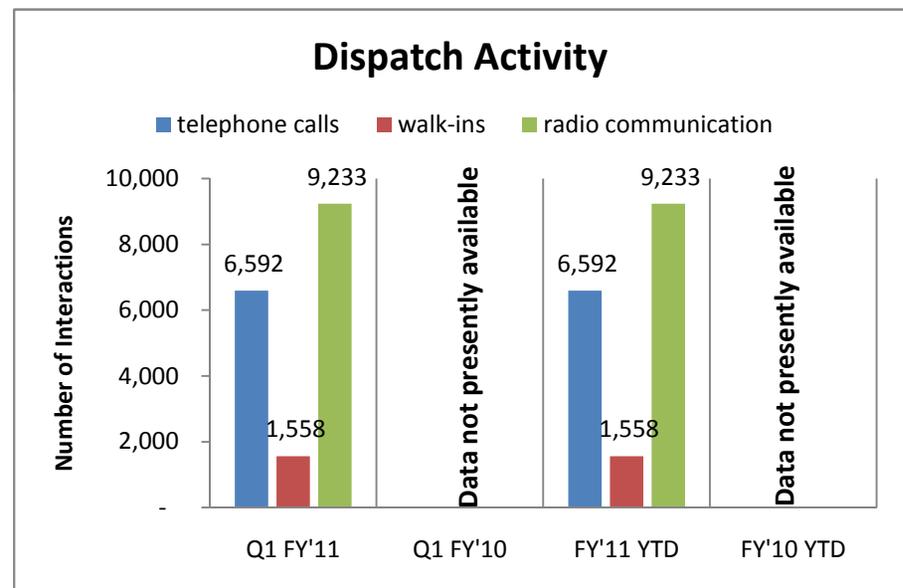
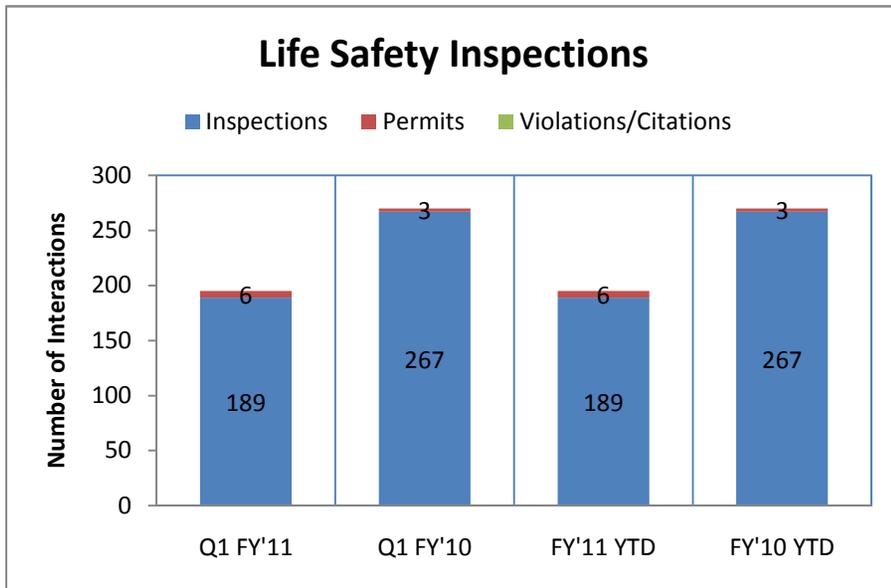
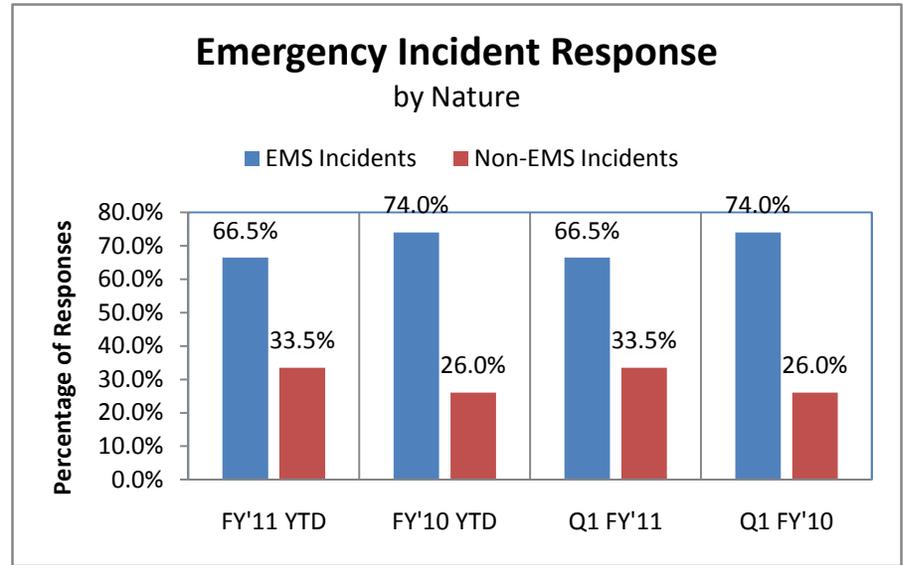
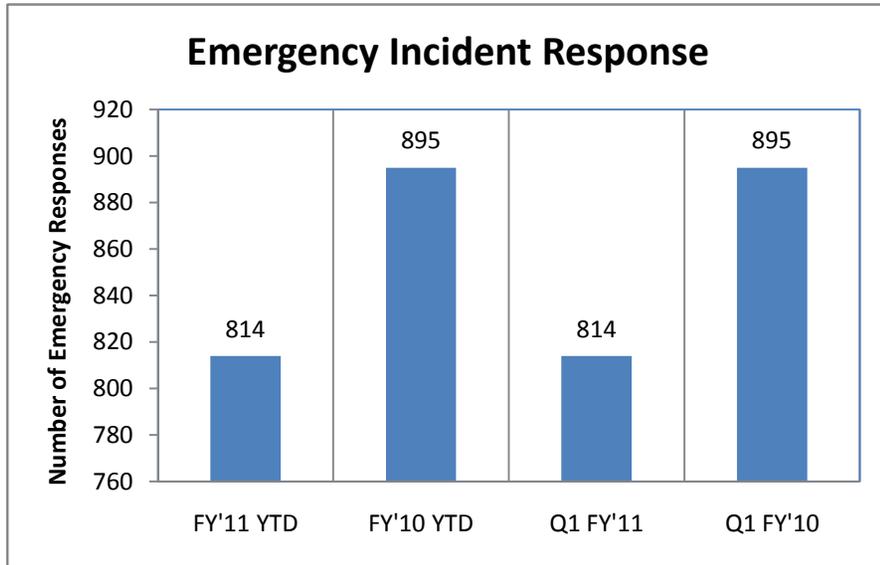
Current Quarter	Performance Metric	Year to Date
	Initiating advanced life support to patients within 8 minutes of dispatching the call from our communications center to 90% of all medical calls.	
	To access, extricate, treat and transport and transport trauma patients to a level one trauma medical facility within one hour of dispatching the call from our communications center	
	Interrupt the progression of fires in structures within 8 minutes of dispatching the call from our communications center to 90% of all building fires.	
	Maintain overall emergency response readiness above 70%.	
<i>Data not available</i>	Process emergency notifications in our dispatch center within 60 seconds of receiving the initial call for 90% of all calls.	<i>Data not available</i>

Press control and click on traffic light to view raw data report from our Records Management System.

	Does Not Meet Performance Standards
	Meets Performance Standards
	Exceeds Performance Standards

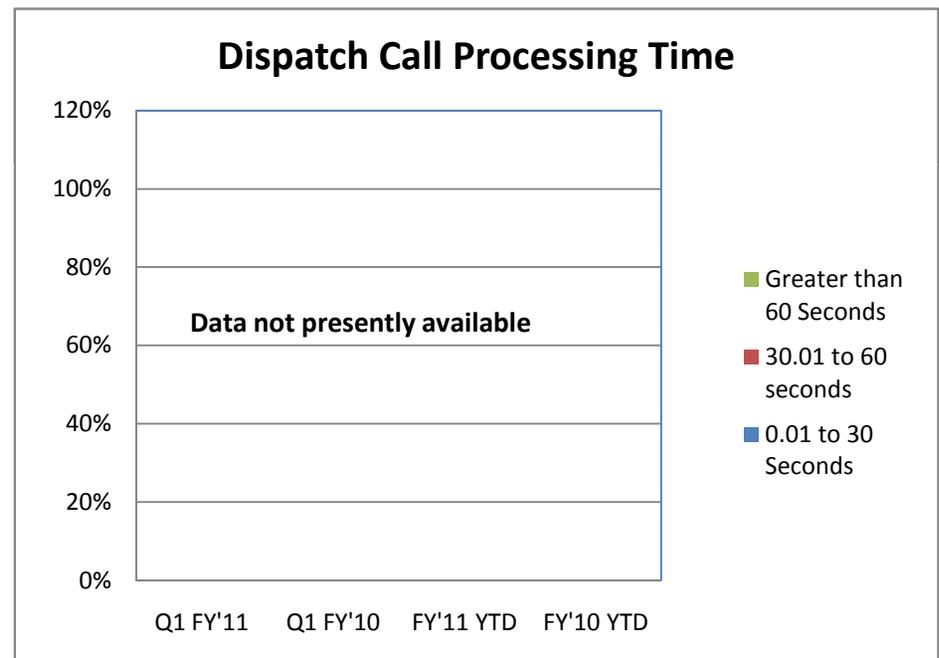
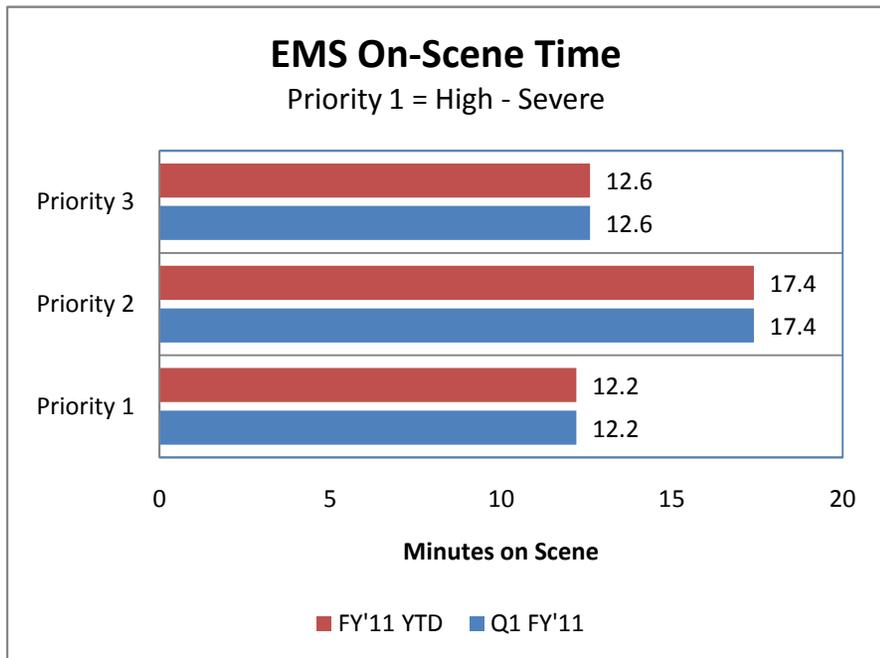
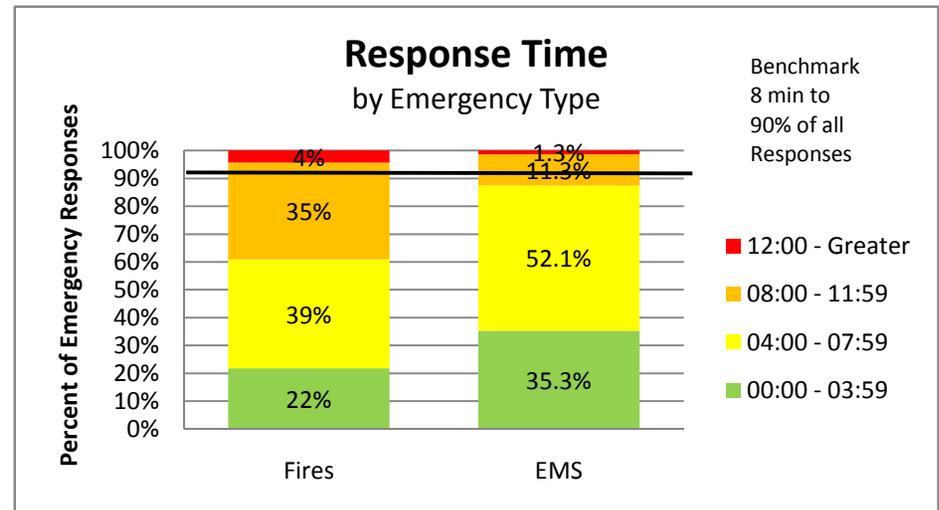
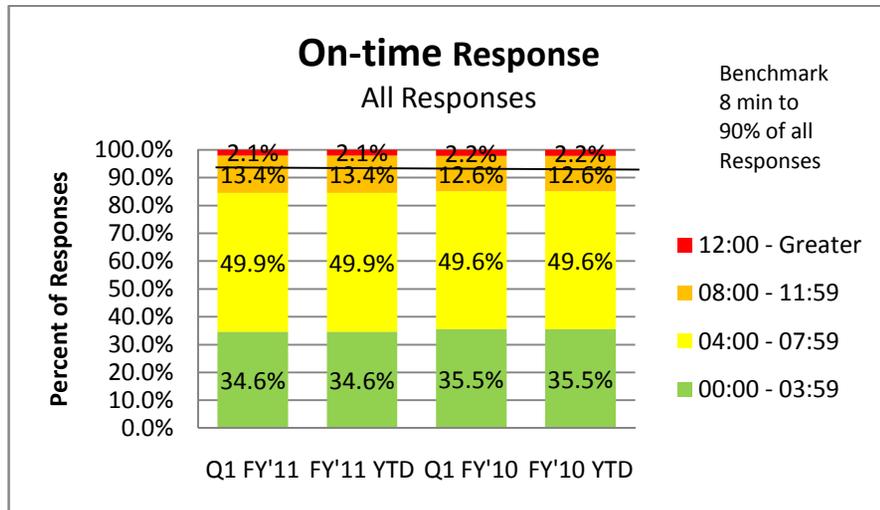
Franklin Fire Department
Performance Scorecard
Q1 Fiscal Year 2011

Productivity Measures



Franklin Fire Department
Performance Scorecard
Q1 Fiscal Year 2011

Effectiveness Measures



Franklin Fire Department
 Performance Scorecard
 Q1 Fiscal Year 2011

Efficiency Measures

