

# CONTACTS

Benefit	Carrier	Contact Information	Website
Town of Franklin Human Resources	Emma Collins Benefits Coordinator	508-553-4869 <a href="mailto:ecollins@franklinma.gov">ecollins@franklinma.gov</a>	<a href="http://www.franklinma.gov">www.franklinma.gov</a>
Medical Insurance	Harvard Pilgrim Health Care	888-333-4742	<a href="http://www.harvardpilgrim.org">www.harvardpilgrim.org</a>
Fitness Reimbursement			
Doctors on Demand (Telehealth)		N/A	<a href="http://www.doctorondemand.com/harvardpilgrim">www.doctorondemand.com/harvardpilgrim</a>
Benefit Election Assistance (HYKE)			<a href="http://www.myhyke.com/franklin">www.myhyke.com/franklin</a>
Pharmacy	Express Scripts	800-282-2881	<a href="http://www.express-scripts.com">www.express-scripts.com</a>
	CanaRx	866-893-6337	<a href="http://www.canarx.com">www.canarx.com</a>
Diabetes Care Program	Abacus (Good Health Gateway)	800-643-8028	<a href="http://www.goodhealthgateway.com">www.goodhealthgateway.com</a>
Healthy Weight Program			
Dental Insurance	Guardian	888-600-1600	<a href="http://www.guardianlife.com">www.guardianlife.com</a>
Life Insurance and LTD	Boston Mutual	877-624-2249	<a href="http://www.bostonmutual.com">www.bostonmutual.com</a>
HSA and FSA's	Health Equity	866-382-3510	<a href="http://www.healthequity.com">www.healthequity.com</a>
457(b)	Empower	877-457-1900	<a href="http://www.mass-smart.com">www.mass-smart.com</a>
		Aiman Janineh Plan Advisor	<a href="mailto:aiman.janineh@empower.com">aiman.janineh@empower.com</a>
	Nationwide	888-401-5272	<a href="http://www.nrsforu.com">www.nrsforu.com</a>
403(b)	TSA Consulting Group	888-796-3786	<a href="http://www.tsacg.com">www.tsacg.com</a>
Claims Advocacy	NFP	877-835-1361 (option 1)	N/A
Benefit Concierge		csclaims@nfp.com (claims advocacy)	
		dbbenadmin@nfp.com (benefit concierge)	