

April 30, 2021

ELECTRONIC SUBMISSION

Mark D. Marini, Secretary Department of Public Utilities One South Station, 5th Floor Boston, MA 02110

Re: D.P.U. 21-MA, Town of Franklin (D.P.U. 16-57)

Dear Secretary Marini:

Attached please find the annual report on the municipal aggregation plan of the above-referenced community being filed by Colonial Power Group, Inc., its consultant.

Thank you for your consideration.

Very truly yours,

COLONIAL POWER GROUP, INC.

/s/

Mark Cappadona

Attachment

cc: Ashley Gagnon, Assistant Attorney General (electronic)
Daniel Burstein, Legal Counsel, DOER (electronic)
Jamie Hellen, Town Administrator, Town of Franklin (electronic)
Denise Allard, Sr. Vice President of Business Development (electronic)
James M. Avery, Esq.

Town of Franklin D.P.U. 16-57 2020 Annual Report

1. Program's Competitive Supplier(s)

A list of the Program's Competitive Supplier(s) over the past year can be found in the Product Information tab of the Franklin 2020 Excel file.

2. Electric Service Agreement Terms

The term for each electric service agreement can be found in the Product Information tab of the Franklin 2020 Excel file.

3. Enrollment Statistics

Monthly enrollment statistics by customer class, including customer additions and withdrawals can be found on the Monthly Customer Enrollment tab of the Franklin 2020 Excel file.

4. Opt Outs

The number and percentage of customers that opted-out of the program over the past year can be found on the Opt Out Notices tab of the Franklin 2020 Excel file.

5. Product Offerings

A description of the standard product and any optional products(s), if applicable, offered through the program including: (a) the per kilowatt-hour ("kWh") charge for each product; and (b) the percentage of additional Renewable Energy Certificates above required minimums can be found on the Product Information tab of the Franklin 2020 Excel file.

6. Operational Adder

The Town of Franklin did not collect an operational adder this year.

7. Usage Information

The total kWh sales, by customer class, for the standard and each optional product, if applicable, can be found on the Monthly Customer Enrollment tab of the Franklin 2020 Excel file.

8. Alternative Information Disclosure

Updated disclosure labels are posted on the Program's website as they become available. See Attachment A for a copy of the latest disclosure label.

9. Compliance with Education Plan

The Town of Franklin's Community Choice Power Supply Program's website, http://www.colonialpowergroup.com/Franklin, is updated regularly with pricing and program options.

Periodic Consumer Notification mailings, consisting of an opt-out notice, a language access document and an opt-out reply card with postage paid return envelope are sent out to all eligible consumers.

Public Notices are publicized with each subsequent Electric Service Agreement signed.

Press Releases, Social Media Announcements, PSAs, FAQs and Information sessions are publicized as appropriate.

Any necessary rate adjustments are publicized.

Additional evidence of compliance is included in Attachments B through I.

10. Complaints

No known complaints have been received.

Attachment A – Disclosure Label



Report Ending Period: October - December 2020

ELECTRIC GENERATION DISCLOSURE LABEL: FRANKLIN

Electric power suppliers are required by the Department of Public Utilities (DPU) to provide customers with a disclosure label. The label enables consumers to look at energy sources, air emissions and information about a specific power supplier. Consumers can then compare energy labels to make the best choice of supplier based on their energy needs. All electric energy purchased is from the wholesale market and the generation resource mix associated with the NEPOOL Generation mix.

| | Generation Prices | | | | |
|---|-------------------|------------------|--------------------------|----------------------|--|
| Average Residential Customer Use per Month | | 250 kWh | 500 kWh | 1,000 kWh | 2,000 kWh |
| Community Choice 100% National Wind Average cost per kWh | | \$0.10725 | \$0.10725 | \$0.10725 | \$0.10725 |
| This is the average price per kWh at different levels of use. Prices do not charges for customer service and delivery. | include regulated | | | will not vary accord | ding to how much our monthly usage. |
| Product Generation mix | | Mandatory RPS | Vol National Wind Rec | NE ISO | Total |
| Community Choice 100% National Wind | | 27.71% | 100.00% | 0.00% | 127.71% |
| | | | | 7 | |
| | | | | | |
| | | | | | |

NEPOOL System Mix - New England

| Power Source | System Power | Total | Average Emission (lbs/MWh) | |
|------------------------------------|--------------|--------|--|----------------------|
| Air-source heat pump | 0.08% | 0.08% | Carbon Dioxide (CO ₂) | 764 |
| Biogas | 0.01% | 0.01% | Nitrogen Oxide (NO ₂) | 0.79 |
| Biomass | 2.23% | 2.23% | Sulfur Dioxide (SO₂) | 0.42 |
| Coal | 0.25% | 0.25% | Carbon Dioxide (CO ₂) is released when fossil fuels such as coal, oil or natural gas are burned. Carbon dioxide is a greenhouse gas and, thus, is a major contributor to global | |
| Diesel | 0.58% | 0.58% | | |
| Digester gas | 0.10% | 0.10% | warming. | |
| Efficient Resource (Maine) | 0.11% | 0.11% | Nitrogen Oxide (NO ₂) is formed when fossil fuels and biomass are | e burned at high |
| Energy Storage | 0.03% | 0.03% | temperatures. They contribute to acid rain and ground-level ozone | e, aka smog, and may |
| Fuel cell | 0.42% | 0.42% | cause respiratory illness in children with frequent exposure. | |
| Geothermal | 0.00% | 0.00% | Sulfur Dioxide (SO ₂) is formed when sulfur-containing fuels such | as coal and oil are |
| Ground- and Water-source heat pump | 0.07% | 0.07% | burned. Major health effects associated with SO ₂ include asthma, respiratory illness an aggravation of existing cardiovascular disease. SO ₂ combines with water and oxygen in atmosphere to form acid rain. | |
| Hydroelectric/Hydropower | 6.93% | 6.93% | | |
| Hydrokinetic | 0.00% | 0.00% | | |
| Jet | 0.01% | 0.01% | | |
| Landfill gas | 0.56% | 0.56% | Labor Information | |
| Liquid biofuels | 0.46% | 0.46% | With union labor | 26% |
| Municipal solid waste | 0.66% | 0.66% | Without union labor | 74% |
| Natural Gas | 45.11% | 45.11% | Total | 100% |
| Nuclear | 25.71% | 25.71% | Source: NEPOOL-GIS Public Reports for period ending: | September 30, 202 |
| Oil | 5.05% | 5.05% | union labor on the NEPOOL-GIS GIS Certificate Statistics – Other Attributes Report by total number of certificates by fuel on the NEPOOL-GIS Certificate Statistics – by Fuel Report. Subtracting that number from one results in the without union labor percentage | |
| Solar Photovoltaic | 4.48% | 4.48% | | |
| Solar Thermal | 0.02% | 0.02% | | |
| Trash-to-energy | 2.49% | 2.49% | | |
| Wind | 3.55% | 3.55% | | |
| Wood | 1.10% | 1.10% | | |
| Total | 100.0% | 100.0% | mili | |

Disclosure of Rate and Contract Term

| ommunity Choi | ce 100% National | Your community has entered into a fixed price opt-out aggregation program pursuant to Massachusetts Law. You have or wi |
|---------------|------------------|--|
| Term Start | Term End | receive important information about this program in the mail. Your generation charge will be subject to the program you've enrolled and Regulatory Event provisions of the aggregation agreement. At the end of your current contract, you will either continue in your community's aggregation program or returned to your utility. There are no cancellation fees if you terminate |
| 11/2020 | 11/2023 | your participation in the program. |
| Term Start | Term End | |
| Term Start | Term End | |
| Term Start | Term End | |
| lilling | | |

You will continue to receive a single bill from your Distribution Company. Your Distribution Company will set your payment due date and collect payment. Any bill not paid in full by its due date will incur late payment fees set by your Distribution Company. In addition to the generation charges, you will be responsible for paying the delivery charges as well as any applicable taxes and fees.

Label Description

Dynegy Energy Services (East), LLC d/b/a Dynegy Energy Services ("Dynegy") agrees to sell, and you agree to buy, as a Participating Customer in the municipal aggregation program, your full requirements for electric generation service at the prices and pursuant to the terms and conditions set forth in the municipal aggregation program governing documents.

Dynegy is licensed by the Massachusetts Department of Public Utilities ("DPUC") to offer and supply electric generation services in the Commonwealth of Massachusetts. Dynegy's DPU license number is CS-168. Your Electric Distribution Company ("EDC") will continue to deliver the electric generation to you. Dynegy is not representing or acting on behalf of any EDC responsible for the service territory where you reside. The DPU regulates distribution prices and services. Emissions are provided for the following pollutants expressed in percentages comparing them to the regional average pollutants measured.

Distribution Charges are part of the basic service charges on every customer's bill for delivering electricity from the EDC to your home or business.

Generation Charge and Agreement Charge for production of electricity at usage levels typical for residential and small commercial customers. Contract terms and conditions describe the length of your contract for generation service and other ancillary services included in your contract.

Transmission Charge Charge for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company.

Electric Distribution Company ("EDC") The public utility providing facilities for the distribution of electricity (the physical delivery of electric power) to retail customers

Contact Information:

Name: Dynegy Energy Services (East), LLC Address 6555 Sierra Drive, Irving, TX 75039 Phone Number: 1-866-220-5696

Email Address: DESCustCare@dynegy.com

Internet Address: www.dynegy.com

Terms and Conditions

Electric Distribution Company Default Service Provider: For emergencies relating to your services, such as a power outage, or for information about universal service programs, please call your EDC at the following number:

1-800-592-2000 Eversource 1-800-322-3223 National Grid:

Department of Public Utilities ("DPU"):

Internet Address: www.mass.gov/orgs/department-of-public-utilities Address: 1 South Station, 5th Floor, Boston, MA 02110

617-305-3500 Phone Number:

Attachment B - Public Notice

·····PUBLIC NOTICE······

THE TOWN OF FRANKLIN'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

The Town of Franklin is pleased to announce that Dynegy Energy Services ("Dynegy") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). Dynegy will provide electric power supply for all consumers currently on Basic Service in Franklin. This notice is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Dynegy will be printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

| | Franklin's Program* (Supply Services Only) | National Grid Basic Service** (Supply Services Only) |
|-----------------------------|---|---|
| Rate | A Comme | 15/30/B |
| Residential | \$0.10725 per kWh | \$0.12388 per kWh |
| Commercial/Streetlight | \$0.10725 per kWh | \$0.10763 per kWh |
| Industrial | \$0.10725 per kWh | \$0.11305 per kWh |
| Renewable Energy Content | 100% National Wind Renewable Energy Certificates (RECs) | Meets Massachusetts renewable energy requirements |
| Duration | November 2020 – November 2023 [Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.] | November 1, 2020 – April 30, 2021 [Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.] |
| Exit Terms | NO CHARGE | May receive a reconciliation charge or credit [Industrial G-2 & G-3 only] |

^{*}Rate includes Consultant Fee of \$0.001 per kWh to facilitate Franklin's Community Choice Power Supply Program.

IF YOU ARE A BASIC SERVICE CONSUMER WHO HAS BEEN MAILED A NOTIFICATION you do not need to take any action to participate. You will be AUTOMATICALLY enrolled and start benefiting from the aggregation rate beginning on the day of the month in November 2020 that your meter is read. This date varies by service area. Your meter reading date is shown on your hill

WATCH YOUR NATIONAL GRID BILL FOR FURTHER NOTIFICATION of the Program.

- · Your November 2020 bill will state that you are being switched to Franklin's Program.
- Your December 2020 bill will show Franklin's supplier and aggregation rate under "Supply Services".

IF YOU DO NOT WISH TO PARTICIPATE you must OPT-OUT by signing and returning the Opt-Out Reply Card included with the mailed notification OR visit colonialpowergroup.com/franklin, click the OPT-OUT button and follow the instructions specified OR call Dynegy at (866) 220-5696.

IF YOU WISH TO JOIN THIS PROGRAM you may OPT-IN at colonialpowergroup.com/franklin OR call Dynegy at (866) 220-5696 and ask to be enrolled. If you are currently contracted with your own Competitive Supplier, you should confirm with them that you will not incur any early termination fees or penalties for leaving their supply.

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Franklin to facilitate the Community Choice Power Supply Program. For more detailed information, call us toll-free at (866) 485-5858 ext. 1.

^{*}Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

^{**}GreenUp options are available for \$0.012-\$0.038 per kWh in addition to National Grid's Basic Service rate.

Attachment C - FAQs

TOWN OF FRANKLIN COMMUNITY CHOICE POWER SUPPLY PROGRAM FREQUENTLY ASKED QUESTIONS

1. WHAT IS THE "COMMUNITY CHOICE POWER SUPPLY PROGRAM"?

The Community Choice Power Supply Program is a Municipal Aggregation Program which allows local government to combine the purchasing power of its residents to achieve savings on electricity costs. In doing so, it creates competition among Competitive Suppliers which helps ensure aggressive rates. Consumers are no longer "stuck" with the cost and fluctuation of Basic Service rates because the Program offers them another option.

2. WHAT IS A "COMPETITIVE SUPPLIER"?

A Competitive Supplier is a power supplier other than your Local Utility. Competitive Suppliers provide power supply to consumers either through a Municipal Aggregation Program or through a Competitive Supplier Program. Your electricity is currently being supplied by your Local Utility unless you have switched to a Competitive Supplier Program on your own. Your electric bill is divided into two parts: **Delivery and Supply**. The supply is no longer regulated and therefore can be provided by a Competitive Supplier. Delivery is still regulated and can only be provided by your Local Utility. Your Local Utility will continue to deliver your power supply over the wires. However, the power running through those wires can be provided by a Competitive Supplier.

3. WHAT IS THE DIFFERENCE BETWEEN PROGRAMS ADVERTISED TO "LOWER YOUR ELECTRIC BILL" AND MUNICIPAL AGGREGATION PROGRAMS?

Programs you see advertised are Competitive Supplier Programs in which the Competitive Supplier contracts directly with the individual consumer. While both Programs seek to lower your electric bill, they are run very differently. Competitive Supplier Programs set their own terms and conditions. Once signed up, it is up to the consumer to monitor the rates. Competitive Supplier Programs usually have a clause in the terms and conditions that states the consumer remains in the Program after the original rate and term have ended unless specific action is taken to cancel the contract. In many cases, there may be an exit fee. Municipal Aggregation Programs are run by cities or towns. Once signed up, it is up to the city or town to monitor the rates. Having knowledge of the electricity market, the city or town continually looks out for their citizens' best interests. Their goals are to provide low, stable rates and possibly green options to their citizens. Municipal Aggregation Programs have no entrance or exit fees.

BEWARE OF OTHER ENERGY OFFERS claiming to be associated with your community or Local Utility. You may receive direct mail, phone calls or even visits to your door from energy marketers for the Competitive Supplier Programs mentioned above. These marketers are NOT associated with the Community Choice Power Supply Program or with your Local Utility. The Community Choice Power Supply Program will notify you of the Program ONLY through mail direct from your community (look for your Town's seal).

4. WHY HAVE I RECEIVED A CONSUMER NOTIFICATION LETTER?

Your Town has signed a contract with a Competitive Supplier on behalf of your community as part of their Community Choice Power Supply Program.

5. WHY HAVEN'T I RECEIVED A CONSUMER NOTIFICATION LETTER?

You will not receive a Consumer Notification Letter if your Local Utility has your account listed as being contracted with a Competitive Supplier or if you have requested the Local Utility put a "Supplier Block" on your account so that it is removed from all supplier marketing lists. However, there is a lag between the date the utility provides the account data and the date the Consumer Notification Letters are mailed so there may be some accounts that are categorized wrong at the time of the mailing.

6. HOW WILL BEING A PART OF THIS PROGRAM AFFECT ME?

You will receive the benefit of potentially lower rates on your electricity and therefore a lower electric bill. Otherwise, YOU WILL NOT NOTICE ANY CHANGE. The only difference you will see is that the name of the chosen Competitive Supplier will be printed under the "Supply/Generation Services Charge" section of your monthly bill. You will continue to receive one bill from your Local Utility. You will continue to send your payments to your Local Utility for processing. Your Local Utility will continue to read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

7. WHAT DO I NEED TO DO TO PARTICIPATE IN THE PROGRAM?

If you have received a Consumer Notification Letter AND you have not opted out AND your account is not listed with the Local Utility as having a "Supplier Block" (a request to have your account removed from all supplier marketing lists), you will not need to do anything to participate. You will be automatically enrolled in the Program.

8. WHY HAVE I NOT BEEN ENROLLED, I THOUGHT IT WAS AUTOMATIC?

Enrollment is automatic ONLY IF you have received a Consumer Notification Letter and have not opted out. Enrollment is NOT AUTOMATIC if you have not received a Consumer Notification Letter OR if your Local Utility has your account listed as being contracted with a Competitive Supplier at the time of the enrollment. Also, you will not receive a Consumer Notification Letter, and therefore will not be enrolled, if you have requested the Local Utility put a "Supplier Block" on your account so that it is removed from all supplier marketing lists. If that is the case, consumers may have to call their Local Utility to be enrolled in the Program.

9. CAN I PARTICIPATE IN THE PROGRAM IF I DID NOT RECEIVE A CONSUMER NOTIFICATION LETTER?

Yes, as long as your community has a DPU approved aggregation working with Colonial Power Group. You may OPT-IN AT ANY TIME by filling out the online Opt-In Form on your community's page at www.colonialpowergroup.com OR by calling the Competitive Supplier chosen by your community (listed on your community's page) OR by calling Colonial Power Group at (508) 485-5858 ext. 1. To avoid delays in your enrollment, before opting in, please make sure that if you have a "Supplier Block" on your account that it is removed. Also, if you have previously contracted with your own Competitive Supplier, you should confirm with them that you will not incur any fees for leaving their supply.

10. WHEN WILL MY ENROLLMENT TAKE EFFECT?

Your enrollment will start on the meter read date stated on the Consumer Notification Letter. You will see the new rate on your bill the following month. For example, if your meter read enrollment date is January 1, your usage from January 1 - January 31 will be charged the new rate and billed on February 1. If you opt-in at any other time, enrollment may take up to two billing cycles before taking effect.

11. WHAT IF I DO NOT WANT POWER FROM THIS SUPPLIER?

Each consumer has the right to choose his/her supplier. Enclosed in the Consumer Notification mailing is an Opt-Out Return Card. If you do not want to participate in the Community Choice Power Supply Program, you can sign and date the card, place it in the envelope provided and drop it in the mail OR fill out the Opt-Out Form on your community's page at www.colonialpowergroup.com OR call the Competitive Supplier chosen by your community (listed on your community's page) OR call Colonial Power Group at (508) 485-5858 ext. 1. You will then be removed from the list of participating consumers. The initial opt-out period is thirty (30) days from the mailing date of the Consumer Notification Letter.

12. WHAT IF I DECIDE I WANT TO OPT-OUT AFTER THE 30-DAY INITIAL OPT-OUT PERIOD?

Participation is designed to be as flexible as possible. You may leave the Community Choice Power Supply Program at no charge and be placed on your Local Utility's Basic Service or choose another Competitive Supplier on your own. Opting out of the Community Choice Power Supply Program is easy. You may fill out the online Opt-Out Form on your community's page at www.colonialpowergroup.com OR call the Competitive Supplier chosen by your community (listed on your community's page) OR call Colonial Power Group at (508) 485-5858 ext. 1. It may take a couple of billing cycles before you are back on your Local Utility's Basic Service. There is NO CHARGE to opt-out.

Commercial consumers (G2, G3), if you participate initially and then choose to leave the Community Choice Power Supply Program, you may return only if accepted by the Competitive Supplier and at prevailing market rates.

13. WHAT IF I HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER?

The Local Utility records <u>should</u> indicate that you already have a Competitive Supplier. If so, you will not be enrolled in the Community Choice Power Supply Program. However, there is a lag between the date the utility provides the account data and the date the Consumer Notification Letters are mailed so there may be some accounts that are categorized wrong at the time of the mailing. This is why we recommend that you opt-out if you have received a Consumer Notification Letter but have contracted with a Competitive Supplier.

14. WHAT IF I HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH MY UTILITY?

GreenUp is a renewable energy program, through the utility, which allows you to choose to have all or part of your electricity generated from renewable resources. GreenUp <u>only allows</u> for enrollment with Basic Service <u>not</u> competitive supply (which includes municipal aggregation).

The Local Utility records <u>should</u> indicate that you already have a Green Power Supply Option. If so, you <u>will not be enrolled</u> in the Community Choice Power Supply Program. However, there is a lag between

the date the utility provides the account data and the date the Consumer Notification Letters are mailed so there may be some accounts that are categorized wrong at the time of the mailing. This is why we recommend that you opt-out if you have received a Consumer Notification Letter but have chosen a Green Power Supply Option.

15. WHAT IF I AM ON A BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE?

You will continue to receive those benefits from your Local Utility.

16. WHAT IF I OPERATE A BUSINESS AND HAVE A "TAX EXEMPT" STATUS, WHAT DO I NEED TO DO TO MAINTAIN MY STATUS UNDER THIS PROGRAM?

Any applicable taxes will be billed as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

According to Massachusetts law, in order to maintain your tax exempt status for your electric bill, you must send a copy of your tax exempt certificate directly to the Competitive Supplier chosen by your community. (The Competitive Supplier's name is listed on your community's page at www.colonialpowergroup.com.)

17. WHAT IF I HAVE SOLAR PANELS ON MY RESIDENCE OR BUSINESS, OR WHAT IF I'VE JOINED A COMMUNITY SOLAR PROJECT?

Net metering and on-bill credits will work the same way with the Community Choice Power Supply Program. You will continue to receive your net metering or on-bill credits while benefiting from the aggregation rate on your electricity. The Local Utility will continue to post your net metering or on-bill credits to your electric bill at your Local Utility's Basic Service rate.

18. HOW LONG DOES THE COMMUNITY CHOICE POWER SUPPLY PROGRAM LAST?

The Community Choice Power Supply Program is in effect until the local government terminates the Program. Throughout the life of the Program, each subsequent contract will vary by rate, term and possibly Competitive Supplier. The latest rates, terms and contracted Competitive Supplier can be found on your community's page at www.colonialpowergroup.com or by calling Colonial Power Group at (508) 485-5858 ext. 1.

19. SHOULD I EXPECT GUARANTEED SAVINGS?

Basic Service rates change every six months for Residential and Small Commercial accounts and every three months for Large Commercial and Industrial accounts. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Community Choice Power Supply Program against your Local Utility's Basic Service. However, such savings and future savings cannot be guaranteed.

THE TOWN OF FRANKLIN'S COMMUNITY CHOICE POWER SUPPLY PROGRAM

Already Enrolled with National Grid GreenUp or a Competitive Supplier?

If a consumer does not receive a notification letter, it's because their account wasn't eligible at the time of mailing (e.g. enrolled with National Grid GreenUp or a competitive supplier) and they will not be enrolled in the Town's Program. However, everyone in Town is eligible to join the Program and may opt-in at any time. The only caveat is some (not all) competitive suppliers have a termination fee for leaving their program early. It is recommended that anyone with a competitive supplier call that supplier to confirm there isn't an exit fee before they join the Town's Program. The Town wouldn't want someone to join the aggregation and then find out they were hit with a substantial termination fee.

To join Franklin's Program, you can do one of two things:

- Visit <u>colonialpowergroup.com/franklin</u> and click the OPT-IN button, then fill out and submit the Opt-In Form.
- 2. Call Dynegy at (866) 220-5696 and ask to join the Town of Franklin's Program.

For both of the above options, you should have your National Grid bill handy in order to provide some required information. Enrollments can only be processed on meter reads so it may take one or two billing cycles before taking effect.

What is the Town's product offering?

<u>Standard Product:</u> 100% National Wind Renewable Energy Certificates (RECs). This product is being offered at \$0.10725 per kWh for 36 months (November 2020 to November 2023).

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.

Attachment D – Public Service Announcements

TOWN OF FRANKLIN COMMUNITY CHOICE POWER SUPPLY PROGRAM PUBLIC SERVICE ANNOUNCEMENT

The Town of Franklin is pleased to announce that **Dynegy Energy Services** ("Dynegy") has been selected as the supplier for its Community Choice Power Supply Program. Dynegy will provide electric power supply for all consumers currently on Basic Service in Franklin.

Check your mailbox for an envelope with the Town Seal on it. It contains information about the Program including a Consumer Notification Letter and Opt-Out Reply Card.

BASIC SERVICE CONSUMERS do not need to take any action to participate. You will be AUTOMATICALLY enrolled.

IF YOU DO NOT WISH TO PARTICIPATE you must OPT-OUT by signing and returning the Opt-Out Reply Card OR visit colonialpowergroup.com/franklin, click the OPT-OUT button and follow the instructions specified OR call Dynegy at (866) 220-5696.

IF YOU WISH TO JOIN THIS PROGRAM you may OPT-IN at <u>colonialpowergroup.com/franklin</u> OR call Dynegy at (866) 220-5696 and ask to be enrolled. If you are currently contracted with your own Competitive Supplier, you should confirm with them that you will not incur any early termination fees or penalties for leaving their supply.

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Franklin to facilitate the Community Choice Power Supply Program. For more detailed information, call us toll-free at (866) 485-5858 ext. 1.

Attachment E – Social Media Announcements

TOWN OF FRANKLIN COMMUNITY CHOICE POWER SUPPLY PROGRAM SOCIAL MEDIA ANNOUCEMENT

The Town of Franklin is pleased to announce that **Dynegy Energy Services** ("Dynegy") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to National Grid Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. National Grid will continue to deliver your electricity but Franklin has chosen the supplier for the Program. Dynegy will provide electric power supply for all consumers currently on Basic Service in Franklin.

Check your mailbox for an envelope with the Town Seal on it. It contains information about the Program including a Consumer Notification Letter and Opt-Out Reply Card.

BASIC SERVICE CONSUMERS do not need to take any action to participate. You will be AUTOMATICALLY enrolled. The aggregation rate is fixed at \$0.10725 per kWh for all rate classes for 36 months (November 2020 to November 2023). This product provides 100% National Wind Renewable Energy Certificates (RECs).

WATCH YOUR NATIONAL GRID BILL FOR FURTHER NOTIFICATION of the Program.

- Your November 2020 bill will state that you are being switched to Franklin's Program.
- Your December 2020 bill will show Franklin's supplier and aggregation rate under "Supply Services".

IF YOU DO NOT WISH TO PARTICIPATE you must OPT-OUT by signing and returning the Opt-Out Reply Card **OR** visit colonialpowergroup.com/franklin, click the OPT-OUT button and follow the instructions specified **OR** call Dynegy at (866) 220-5696.

IF YOU WISH TO JOIN THIS PROGRAM you may OPT-IN at <u>colonialpowergroup.com/franklin</u> **OR** call Dynegy at (866) 220-5696 and ask to be enrolled. If you are currently contracted with your own Competitive Supplier, you should confirm with them that you will not incur any early termination fees or penalties for leaving their supply.

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.

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Attachment F – Consumer Notification Mailings

PRESORTED FIRST CLASS U.S. POSTAGE PAID ST. LOUIS, MO PERMIT NO. 495

OFFICIAL TOWN BUSINESS



Town of Franklin c/o Dynegy P.O. Box 650764 Dallas, TX 75265

DO NOT DISCARD - IMPORTANT Notice Regarding Electricity Rates



THE TOWN OF FRANKLIN'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

September 23, 2020

Dear Franklin Basic Service Consumer:

The Town of Franklin is pleased to announce that Dynegy Energy Services ("Dynegy") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to National Grid Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. National Grid will continue to deliver your electricity but Franklin has chosen the supplier for the Program. Dynegy will provide electric power supply for all consumers currently on Basic Service in Franklin. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.
- ✓ YOU MUST RESPOND BY OCTOBER 26, 2020 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Dynegy will be printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

| | Franklin's Program* (Supply Services Only) | National Grid Basic Service** (Supply Services Only) |
|-----------------------------|---|---|
| Rate | | |
| Residential | \$0.10725 per kWh | \$0.12388 per kWh |
| Commercial/Streetlight | \$0.10725 per kWh | \$0.10763 per kWh |
| Industrial | \$0.10725 per kWh | \$0.11305 per kWh |
| Renewable Energy Content | 100% National Wind Renewable Energy Certificates (RECs) | Meets Massachusetts renewable energy requirements |
| Duration | November 2020 – November 2023 [Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.] | November 1, 2020 – April 30, 2021 [Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.] |
| Exit Terms | NO CHARGE | May receive a reconciliation charge or credit [Industrial G-2 & G-3 only] |

^{*}Rate includes Consultant Fee of \$0.001 per kWh to facilitate Franklin's Community Choice Power Supply Program.

IMPORTANT INFORMATION

- At Program launch, the aggregation rate is lower than National Grid's Basic Service rate. The aggregation rate is
 fixed for 36 months (November 2020 to November 2023) while National Grid's Basic Service rate changes twice a
 year, in May and November. As a result, the aggregation rate may not always be lower than National Grid's Basic
 Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid's
 Basic Service rate. However, SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.
- There is NO CHARGE TO OPT-OUT of the Program and return to National Grid Basic Service.

« SEE BACK FOR ADDITIONAL INFORMATION »

^{*}Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

^{**}GreenUp options are available for \$0.012-\$0.038 per kWh in addition to National Grid's Basic Service rate.

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in November 2020 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR NATIONAL GRID BILL FOR FURTHER NOTIFICATION of the Program.

- · Your November 2020 bill will state that you are being switched to Franklin's Program.
- Your December 2020 bill will show Franklin's supplier and aggregation rate under "Supply Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from National Grid.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS <u>must</u> send, email or fax a copy of their Energy Exemption Certificate directly to Dynegy Energy Services Attn: Customer Care at P.O. Box 650764, Dallas, TX 75265 or <u>Salestax_geotax@vistraenergy.com</u> (email) or (866) 257-1795 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you <u>must</u> opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH NATIONAL GRID you <u>must</u> opt-out of this Program. This will ensure you continue to get your electricity from that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying National Grid's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- . Sign and return the enclosed opt-out card in the postage paid envelope provided; OR
- Visit <u>colonialpowergroup.com/franklin</u> and click the opt-out button, then fill out and submit the Opt-Out Form; OR
- Call Dynegy at (866) 220-5696 and ask to remain on National Grid Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO CHARGE. It may take a couple of billing cycles before you are back on National Grid Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at colonialpowergroup.com/franklin OR call Dynegy at (866) 220-5696 and ask to be placed on National Grid Basic Service.

FOR MORE DETAILED INFORMATION regarding Franklin's Program, please visit <u>colonialpowergroup.com/franklin</u> or call us toll-free at (866) 485-5858 ext. 1. To learn more about Dynegy, please visit <u>dynegy.com/municipal-aggregation/communities-we-serve/massachusetts/franklin</u>.

TO ACCESS NATIONAL GRID'S BASIC SERVICE RATES please visit:

- Residential Rates nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/resitable.pdf.
- Commercial Rates nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/commtable.pdf.
- Industrial Rates <u>nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/indtable.pdf</u>.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Franklin to facilitate the Community Choice Power Supply Program.



THE TOWN OF FRANKLIN'S COMMUNITY CHOICE POWER SUPPLY PROGRAM



IMPORTANT NOTICE



(866) 485-5858 ext. 1



TTY (800) 720-3480 / Español (866) 930-9252



colonialpowergroup.com/franklin

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Town of Franklin about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

| SPANISH/ESPAÑOL Incluye notificación importante del Town of Franklin sobre su servicio de electricidad. Traduzca el aviso inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente. | POLISH/POLSKI Załączono ważną informację od Town of Franklin na temat usług energetycznych. Niezłowcznie przetłumacz powiadomienie. Zadzwoń pod numer lub odwiedź powyższą witrynę, aby uzyskać pomoc. | |
|--|--|--|
| PORTUGUESE/PORTUGUÊS Aviso importante incluído da Town of Franklin sobre seu serviço de eletricidade. Traduza o aviso imediatamente. Ligue para o número ou visite o site, acima, para obter ajuda. | NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Town of Franklin संलग्न गरिएको महत्त्वपूर्ण सूचना। सूचनालाई तुरुन्तै अनुवादन गर्नुहोस्। मद्दतको लागि माथि भएका नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस्। | |
| CHINESE (SIMPLIFIED)/ 中文 随函附上来自 Town of Franklin 有关您供电服务的重要通 知。请立即翻译该通知。如需帮助,请依上述信息致电 或访问网站。 | MARATHI/मराठी आपल्या विद्युत सेवेसंबंधी Town of Franklin महत्त्वाची सूचना सलंग्न केली आहे. या सुचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाइटला/संकेतस्थळाला भेट द्या. | |
| CHINESE (TRADITIONAL)/ 中文 随附 Town of Franklin 有關您電力服務的重要通知。請立 即翻譯此通知。若需協助,請撥打電話或瀏覽上方所列 網站。 | YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rè láti ọdó Town of Franklin nípa isé iná mònàmóná re. Túmò àkíyèsí náà lésèkesè. Pe nónbà náà tàbí kànsí ayélujára, lókè, fún ìrànlówó. | |
| HAITIAN/KREYÒL Ou gen yon notifikasyon enpòtan de Town of Franklin sou sèvis elektrisite ou. Tradwi notifikasyon sa imedyatman. Rele nimewo a oubyen vizite sit entènèt, ki anlè a, si ou bezwen èd. | IGBO/NDI IGBO Okwa di mkpa ezitere maka oru latrik gi si n'aka Town of Franklin. Tugharia asusu okwa ahu ozugbo. Kpoo nomba ahu ma o bu gaa na weebusaiti ahu, di n'elu, maka enyemaka. | |
| VIETNAMESE/TIÉNG VIỆT Đính kèm thông báo quan trọng từ Town of Franklin về dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui lòng gọi điện hoặc truy cập trang web ở trên để được giúp đỡ. | AMHARIC/ አማር ኛ የኤሌክትሪክ አንልማሎትዎን በተሙለከተ የተሰጠ አስፈላጊ ማስታወቂያ ከዚህ <i>ጋ</i> ር በ Town of Franklin እንደ ዓባሪ ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እንዛ ለማማኘት ከላይ ወደተንለጸው ስልክ ቁጥር ይደውሉ ወይም ድር ጣቢያውን ይጎብኙ። | |

RUSSIAN/РУССКИЙ

Прилагается важное уведомление от Town of Franklin о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.

SOMALI/SOOMAALI

Oageysiis muhiim oo ka yimid **Town of Franklin** kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.

عربی/ARABIC

مرفق إخطار مهم من Town of Franklin مرفق إخطار مهم من الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فورًا. اتصل بالرقم أو مَم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلام طأنًا للمساعدة

JAPANESE/傈励铂

「電気供給サービスに関する Town of Franklin からの 重要なお知らせを同封しております。本通知を速やか に翻訳してください。ご質問は上記の電話番号もしく はウエブサイトをご覧ください。」

KHMER/%ಟ್ಒು

សេចក្តីដូនដំណឹងសំខាន់ដែលភ្ជាប់មកជាមួយមកពីទីក្រុង Town of Franklin គីនិយាយអំពីសេវាកម្មភ្លើងរបស់អ្នក។ ចូរបកប្រែសេចក្តីដូនដំណឹងនេះភ្លាមៗ។ សូមទូរស័ព្ទ ទៅលេខ ឬចូលទៅកាន់គេហទំព័រខាងលើ ដើម្បីសុំជំនួយ។

GUJARATI/ગુજરાતી

તમારી વીજળી સેવા અંગે Town of Franklin તરફથી મહત્વપૂર્ણ સૂચના બીડેલ છે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.

FRENCH/FRANÇAIS

Avis important de **Town of Franklin** concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d'aide.

SWAHILI/KISWAHILI

Notisi muhimu ambayo imeambatishwa kutoka **Town of Franklin** kuhusu huduma yako ya umeme. Itafsiri notisi
mara moja. Piga simu kwa nambari au tembelea tovuti iliyo
hapo juu ili upate usaidizi.

ITALIAN/ITALIANO

Comunicazione importante in allegato della **Town of Franklin** riguardante il suo servizio di fornitura di energia elettrica. Tradurre il comunicato immediatamente. Qualora occorra assistenza, chiami il numero o visiti il sito Internet sopra indicati.

HINDI/हिदी

आपकी बिजली सेवा के बारे में Town of Franklin से महत्वपूर्ण सूचना संलग्न है। सूचना का तुरंत अनुवाद करे। सहायता के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।

KOREAN/한국어

귀하의 전기 서비스와 관련하여 Town of Franklin 에서 온 중요한 통지 사항이 동봉되어 있습니다.통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화번호로 연락하거나 웹사이트를 방문해 주십시오.

THAI/ใทย

ประกาศสำคัญที่แนบมาจาก Town of Franklin เกี่ยวกับบริการไฟฟ้าของคุณ กรุณาแปลประกาศทันที โทรไปยังหมายเลขหรือไปที่เว็บไซต์ด้านบนเพื่อขอความช่วย เหลือ

GREEK/EAAHNIKA

Εσωκλείεται σημαντική ειδοποίηση από την **Town of Franklin** που αφορά τον πάροχο ηλεκτρικής ενέργειας σας.
Μεταφράστε την ειδοποίηση άμεσα. Καλέστε τον
τηλεφωνικό αριθμό ή επισκεφθείτε την ιστοσελίδα που
αναφέρεται παραπάνω, για βοήθεια.

LAO/ລາວ

ແຈ້ງການສຳຄັນທີ່ຕິດຄັດມາຈາກ Town of Franklin ແມ່ນກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການທັນທີ. ໂທຫາໝາຍເລກ ຫຼື ເຂົ້າເບິ່ງເວ້ຍໄຊທ໌ຂ້າງເທິງສຳລັບຄວາມຊ່ວຍເຫຼືອ.



FRANKLIN COMMUNITY CHOICE POWER SUPPLY PROGRAM **OPT-OUT REPLY CARD**

If you want to participate in the Franklin Community Choice Power Supply Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions
If you do not want to participate:

- 1) Sign and date
- 2) Place in envelope provided
- 3) Drop in the mail

The card must be signed by the customer of record whose name appears in the address on this card. The envelope must be postmarked by October 26, 2020 to opt-out of the Program before being automatically enrolled.

Account No.

| Х | | |
|---|-----------|------|
| | Signature | Date |



BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 3003 DALLAS TX

POSTAGE WILL BE PAID BY ADDRESSEE

TOWN OF FRANKLIN DYNEGY-MUNICIPAL AGGREGATION PO BOX 650764 DALLAS TX 75265-9583

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



մոկնակինկիսնորմգինիոսիկինայրնըկյինկիլ

PRESORTED FIRST CLASS U.S. POSTAGE PAID ST. LOUIS, MO PERMIT NO. 495

OFFICIAL TOWN BUSINESS



Town of Franklin c/o Dynegy P.O. Box 650764 Dallas, TX 75265

DO NOT DISCARD - IMPORTANT Notice Regarding Electricity Rates



THE TOWN OF FRANKLIN'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

December 16, 2020

Dear Franklin Basic Service Consumer:

The Town of Franklin is pleased to announce that Dynegy Energy Services ("Dynegy") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to Eversource Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. Eversource will continue to deliver your electricity but Franklin has chosen the supplier for the Program. Dynegy will provide electric power supply for all consumers currently on Basic Service in Franklin. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.
- ✓ YOU MUST RESPOND BY JANUARY 18, 2021 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Dynegy will be printed under the "Supplier Services" section of your monthly bill. You will continue to receive one bill from Eversource. You will continue to send your payments to Eversource for processing. Eversource will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

| | Franklin's Program* (Supplier Services Only) | Eversource Basic Service (Supplier Services Only) |
|-----------------------------|--|---|
| Rate | | |
| Residential | \$0.10725 per kWh | \$0.11882 per kWh |
| Small C&I | \$0.10725 per kWh | \$0.11173 per kWh |
| Medium & Large C&I | \$0.10725 per kWh | \$0.10749 per kWh |
| Streetlight | \$0.10725 per kWh | \$0.11173 per kWh |
| Renewable Energy Content | 100% National Wind Renewable Energy Certificates (RECs) | Meets Massachusetts renewable energy requirements |
| Duration | November 2020 – November 2023 | January 1, 2021 – June 30, 2021 |
| | [Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.] | [Residential, Small C&I and Streetlight rates change every 6 months. Medium & Large C&I rate changes every 3 months.] |
| Exit Terms | NO CHARGE | May receive a reconciliation charge or credi [Large C&I only] |

^{*}Rate includes Consultant Fee of \$0.001 per kWh to facilitate Franklin's Community Choice Power Supply Program.

IMPORTANT INFORMATION

- At present, the aggregation rate is lower than Eversource's Basic Service rate. The aggregation rate is fixed for 36 months (November 2020 to November 2023) while Eversource's Basic Service rate changes twice a year, in January and July. As a result, the aggregation rate may not always be lower than Eversource's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against Eversource's Basic Service rate. However, SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.
- There is NO CHARGE TO OPT-OUT of the Program and return to Eversource Basic Service.

« SEE BACK FOR ADDITIONAL INFORMATION »

^{*}Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in February 2021 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR EVERSOURCE BILL FOR FURTHER NOTIFICATION of the Program.

- Your February 2021 bill will state that you are being switched to Franklin's Program.
- Your March 2021 bill will show Franklin's supplier and aggregation rate under "Supplier Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from Eversource.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS <u>must</u> send, email or fax a copy of their Energy Exemption Certificate directly to Dynegy Energy Services Attn: Customer Care at P.O. Box 650764, Dallas, TX 75265 or <u>Salestax_geotax@vistraenergy.com</u> (email) or (866) 257-1795 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you <u>must</u> opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH EVERSOURCE your participation in this Program will not affect your participation in that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying Eversource's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- . Sign and return the enclosed opt-out card in the postage paid envelope provided; OR
- Visit <u>colonialpowergroup.com/franklin</u> and click the opt-out button, then fill out and submit the Opt-Out Form; OR
- Call Dynegy at (866) 220-5696 and ask to remain on Eversource Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO CHARGE. It may take a couple of billing cycles before you are back on Eversource Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at colonialpowergroup.com/franklin OR call Dynegy at (866) 220-5696 and ask to be placed on Eversource Basic Service.

FOR MORE DETAILED INFORMATION regarding Franklin's Program, please visit <u>colonialpowergroup.com/franklin</u> or call us toll-free at (866) 485-5858 ext. 1. To learn more about Dynegy, please visit <u>dynegy.com/municipal-aggregation</u>/communities-we-serve/massachusetts/franklin.

TO ACCESS EVERSOURCE'S BASIC SERVICE RATES please visit:

- Residential Rates eversource.com/content/ema-c/residential/my-account/billing-payments/about-your-bill/ rates-tariffs/basic-service.
- Business Rates eversource.com/content/ema-c/business/my-account/billing-payments/about-your-bill/rates-tariffs/basic-service.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Franklin to facilitate the Community Choice Power Supply Program.



THE TOWN OF FRANKLIN'S COMMUNITY CHOICE POWER SUPPLY PROGRAM



IMPORTANT NOTICE



(866) 485-5858 ext. 1



TTY (800) 720-3480 / Español (866) 930-9252



colonialpowergroup.com/franklin

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Town of Franklin about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

| SPANISH/ESPAÑOL Incluye notificación importante del Town of Franklin sobre su servicio de electricidad. Traduzca el aviso inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente. | POLISH/POLSKI Załączono ważną informację od Town of Franklin na temat usług energetycznych. Niezłowcznie przetłumacz powiadomienie. Zadzwoń pod numer lub odwiedź powyższą witrynę, aby uzyskać pomoc. |
|--|--|
| PORTUGUESE/PORTUGUÊS Aviso importante incluído da Town of Franklin sobre seu serviço de eletricidade. Traduza o aviso imediatamente. Ligue para o número ou visite o site, acima, para obter ajuda. | NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Town of Franklin संलग्न गरिएको महत्त्वपूर्ण सूचना। सूचनालाई तुरुन्तै अनुवादन गर्नुहोस्। मद्दतको लागि माथि भएका नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस्। |
| CHINESE (SIMPLIFIED)/ 中文 随函附上来自 Town of Franklin 有关您供电服务的重要通 知・请立即翻译该通知・如需帮助・请依上述信息致电 或访问网站。 | MARATHI/मराठी आपल्या विद्युत सेवेसंबंधी Town of Franklin महत्त्वाची सूचना सलंग्न केली आहे. या सुचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाइटला/संकेतस्थळाला भेट द्या. |
| CHINESE (TRADITIONAL)/ 中文 随附 Town of Franklin 有關您電力服務的重要通知。請立 即翻譯此通知。若需協助,請撥打電話或瀏覽上方所列 網站。 | YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rè láti ọdọ Town of Franklin nípa işé iná mọnàmọná re. Túmọ àkíyèsí náà lésèkesè. Pe nọnbà náà tàbí kànsí ayélujára, lókè, fún ìrànlọwọ. |
| HAITIAN/KREYÒL Ou gen yon notifikasyon enpòtan de Town of Franklin sou sèvis elektrisite ou. Tradwi notifikasyon sa imedyatman. Rele nimewo a oubyen vizite sit entènèt, ki anlè a, si ou bezwen èd. | IGBO/NDI IGBO Okwa di mkpa ezitere maka oru latrik gi si n'aka Town of Franklin. Tugharia asusu okwa ahu ozugbo. Kpoo nomba ahu ma o bu gaa na weebusaiti ahu, di n'elu, maka enyemaka. |
| VIETNAMESE/TIÉNG VIỆT Đính kèm thông báo quan trọng từ Town of Franklin về dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui lòng gọi điện hoặc truy cập trang web ở trên để được giúp đỡ. | AMHARIC/ አማርኛ የኤሌክትሪክ አንልማሎትዎን በተሙለከተ የተሰጠ አስፈላጊ ማስታወቂያ ከዚህ <i>ጋ</i> ር በ Town of Franklin እንደ ዓባሪ ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እንዛ ለማማኘት ከላይ ወደተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድር ጣቢያውን ይጎብኙ። |

RUSSIAN/РУССКИЙ

Прилагается важное уведомление от Town of Franklin о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.

SOMALI/SOOMAALI

Oageysiis muhiim oo ka yimid **Town of Franklin** kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.

عربی/ARABIC

مرفق إخطار مهم من Town of Franklin مرفق إخطار مهم من الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فورًا. اتصل بالرقم أو مَم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلام طأنًا للمساعدة

JAPANESE/傈励铂

「電気供給サービスに関する Town of Franklin からの 重要なお知らせを同封しております。本通知を速やか に翻訳してください。ご質問は上記の電話番号もしく はウエブサイトをご覧ください。」

KHMER/®⊌ែរ

សេចក្តីដូនដំណឹងសំខាន់ដែលភ្ជាប់មកជាមួយមកពីទីក្រុង Town of Franklin គីនិយាយអំពីសេវាកម្មភ្លើងរបស់អ្នក។ ចូរបកប្រែសេចក្តីដូនដំណឹងនេះភ្លាមៗ។ សូមទូរស័ព្ទ ទៅលេខ ឬចូលទៅកាន់គេហទំព័រខាងលើ ដើម្បីសុំជំនួយ។

GUJARATI/ગુજરાતી

તમારી વીજળી સેવા અંગે Town of Franklin તરફથી મહત્વપૂર્ણ સૂચના બીડેલ છે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.

FRENCH/FRANÇAIS

Avis important de **Town of Franklin** concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d'aide.

SWAHILI/KISWAHILI

Notisi muhimu ambayo imeambatishwa kutoka **Town of Franklin** kuhusu huduma yako ya umeme. Itafsiri notisi
mara moja. Piga simu kwa nambari au tembelea tovuti iliyo
hapo juu ili upate usaidizi.

ITALIAN/ITALIANO

Comunicazione importante in allegato della **Town of Franklin** riguardante il suo servizio di fornitura di energia elettrica. Tradurre il comunicato immediatamente. Qualora occorra assistenza, chiami il numero o visiti il sito Internet sopra indicati.

HINDI/हिदी

आपकी बिजली सेवा के बारे में Town of Franklin से महत्वपूर्ण सूचना संलग्न है। सूचना का तुरंत अनुवाद करे। सहायता के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।

KOREAN/한국어

귀하의 전기 서비스와 관련하여 Town of Franklin 에서 온 중요한 통지 사항이 동봉되어 있습니다.통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화번호로 연락하거나 웹사이트를 방문해 주십시오.

THAI/ใทย

ประกาศสำคัญที่แนบมาจาก Town of Franklin เกี่ยวกับบริการไฟฟ้าของคุณ กรุณาแปลประกาศทันที โทรไปยังหมายเลขหรือไปที่เว็บไซต์ด้านบนเพื่อขอความช่วย เหลือ

GREEK/EAAHNIKA

Εσωκλείεται σημαντική ειδοποίηση από την **Town of Franklin** που αφορά τον πάροχο ηλεκτρικής ενέργειας σας.
Μεταφράστε την ειδοποίηση άμεσα. Καλέστε τον
τηλεφωνικό αριθμό ή επισκεφθείτε την ιστοσελίδα που
αναφέρεται παραπάνω, για βοήθεια.

LAO/ລາວ

ແຈ້ງການສຳຄັນທີ່ຕິດຄັດມາຈາກ Town of Franklin ແມ່ນກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການທັນທີ. ໂທຫາໝາຍເລກ ຫຼື ເຂົ້າເບິ່ງເວ້ຍໄຊທ໌ຂ້າງເທິງສຳລັບຄວາມຊ່ວຍເຫຼືອ.



FRANKLIN COMMUNITY CHOICE POWER SUPPLY PROGRAM OPT-OUT REPLY CARD

Account No.

X Signature Date

If you want to participate in the Franklin Community Choice Power Supply Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions
If you do not want to participate:

- 1) Sign and date
- 2) Place in envelope provided
- 3) Drop in the mail

The card must be signed by the customer of record whose name appears in the address on this card. The envelope must be postmarked by January 18, 2021 to opt-out of the Program before being automatically enrolled.



BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 3003 DALLAS TX

POSTAGE WILL BE PAID BY ADDRESSEE

TOWN OF FRANKLIN DYNEGY-MUNICIPAL AGGREGATION PO BOX 650764 DALLAS TX 75265-9583



Attachment G – Press Releases



FOR IMMEDIATE RELEASE September 18, 2020 CONTACT: Jamie Hellen, Town Administrator 508-520-4949 Mark Cappadona 508-485-5858 x3

FRANKLIN ANNOUNCES RENEWABLE ENERGY PROGRAM TO STABILIZE ELECTRICITY COSTS AND LOWER CARBON EMISSIONS

Program will save ratepayers an estimated combined \$2.0 million over three years

FRANKLIN, MA – The Town of Franklin is implementing an electricity program for residents and small business owners designed to reduce the community's carbon footprint, enhance local control, and achieve more affordable pricing.

The Franklin Community Choice Power Supply Program is an electricity aggregation program that allows for the bulk purchase of electricity for a community on behalf of its residential and small business customers. This type of program was authorized in 1997 by Massachusetts General Law. Electricity customers in Franklin are estimated to collectively save more than \$2.0 million over the term of the three-year contract.

Renewable Energy Program

The Town of Franklin was designated as a Green Community in 2018. Its new renewable energy program, which utilizes 100% National Wind Renewable Energy Certificates (RECs) and aligns with the community's efforts regarding the use of renewable energy.

By creating this program, Franklin aims to help displace fossil fuel generation and consumption, increase local control in its energy purchasing, and stabilize electricity costs for local residents and small business owners.

Franklin signed a 36-month contract with energy consultant Colonial Power Group and electricity supplier Dynegy Energy Services to design, implement, manage, and supply its electricity program. The Franklin program is slated to begin with the November 2020 meter reads, which will be reflected in ratepayers' December 2020 invoices.

"Franklin's residents are concerned about climate change and seek to be part of the solution," said Jamie Hellen, Franklin Town Administrator. "Our new electricity program will allow us to reduce our dependence on non-renewable energy sources and decrease our carbon emissions, while also stabilizing electricity bills during a difficult economic period."

1

By implementing a renewable energy program for electricity, Franklin is helping to meet the Massachusetts Global Warming Solutions Act goal of 80 percent emissions reduction by 2050.

Ease of Transition

Most electricity customers never notice that their electricity is being supplied by a new source. There is no change to electric meters; all service and billing questions still go to National Grid; and bills are still paid to and processed by National Grid. The only change is that the name of the electricity supplier on the bill will be Dynegy Energy Services.

Franklin electricity customers currently on National Grid's basic rate plan will be automatically enrolled in Franklin's Community Choice Power Supply Program unless they decide to opt-out.

Importantly, there are no fees for enrollment or cancellation. Franklin customers can enter and leave the Franklin Community Choice Program at will. However, anyone switching from a contract with a third-party supplier may be subject to penalties or early termination fees charged by that supplier. Ratepayers should verify terms before switching.

There will be no change in electricity service received. Franklin customers will continue to receive one bill from National Grid for both supply and distribution of electricity, and National Grid will process all payments. The selected electricity supplier for Franklin's energy program, Dynegy Energy Services, will be listed under the "Supply Services" heading on residents' monthly National Grid bills.

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.

Approximately 150 Massachusetts communities, to date, have chosen to develop community choice electricity programs to benefit their residents and small business owners.

Note: Residents and business owners with a supplier block on their account must contact National Grid to request that the block be removed to participate in Franklin's Community Choice electricity program.

The Town and representatives of Colonial Power Group will hold two Zoom information sessions on Thursday, October 1, 2020 at 7 p.m. and Monday, October 5, 2020 at 10 a.m. The links can be found on colonialpowergroup.com/franklin and franklinma.gov/. If you are unable to attend, recordings will also be posted to these sites.

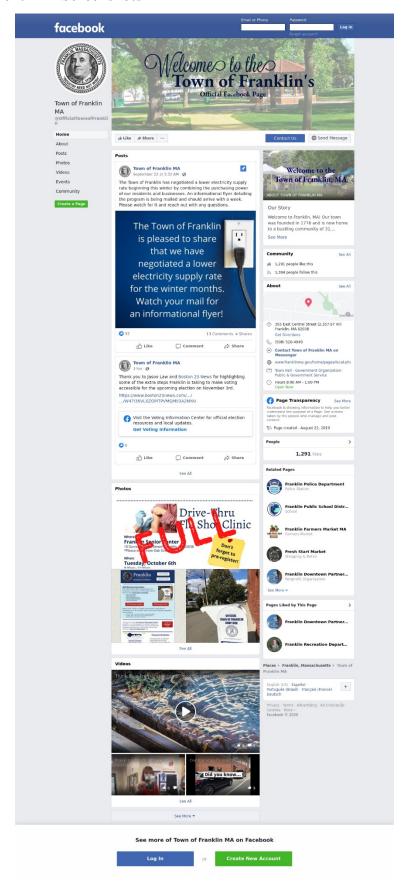
For more information on the Franklin's Community Choice Power Supply Program, you may visit colonialpowergroup.com/franklin or call (866) 485-5858 ext. 1.

####



ABOUT COLONIAL POWER GROUP: Based in Marlborough, Mass., Colonial Power Group is the leading aggregation-consulting firm in Massachusetts. Colonial Power has been working with local governments since 2002 in the design, implementation, and management of municipal aggregation programs.

Attachment H - Screenshots





Our Communities Municipal Aggregation Resources v FAQs Media About Contact Us



The Town and representatives of Colonial Power Group will hold two ZOOM informational sessions:

TO WATCH RECORDING FROM

Thursday, October 1, 2020 at 7 PM CLICK HERE

Passcode: !ouz7jQ=

Monday, October 5, 2020 at 10 AM ZOOM LINK

Meeting ID: 847 1227 2251 Join by Phone: 1 929 205 6099

The Franklin Community Choice Power Supply Program is a municipal aggregation program. According to Massachusetts law (M.G.L. c. 164, § 134), municipal aggregation program. According to Massachrusetts law (M.G.L. C. 164, § 134), municipal agorgeath canables local government to combine the purchasing power of its residents and businesses so that it can provide them with an atternative electricity supply. Once in place, the calo government can monitor and set its own energy related goals for the program such as savings, stability or green options. Consumers are no longer "stuck" with the cost and fuctuation of the utility's Basic Service rates because the program offers them another option.

This Program will only affect the supply portion of your monthly bill. It will not affect delivery portion. National Grid will continue to deliver your electricity, but Franklin, using a competitive bid process, has chosen the supplier for the Program.

The Town of Franklin is pleased to announce that **Dynegy Energy Services**, of Dallas,TX, has been selected as the supplier for its Program.

Program Rate

November 2020 - November 2023 \$0.10725 / kWh

ALL RATE CLASSES

OPT-IN / OPT-OUT Click here for more rate

You will not notice any change in your electricity service.

emergencies, read meters and maintain the distribution and transmission lines.
Reliability and quality of service will remain the same. Furthermore, you will continue have all existing consumer rights and protections. The only noticeable difference will be in the appearance of your National Grid bill.

If you have received a notification letter

You do not need to take any action to participate in the Program. All Basic Service consumers that have received the notification letter and have not opted-out will be enrolled in the Program.

If you have not received a notification letter

ENROLLMENT CAN TAKE UP TO TWO BILLING CYCLES BEFORE TAKING EFFECT.

If you have a budget plan or eligible low-income delivery

If you have solar panels

our net metering credits.

If you have already chosen a competitive supplier on your

If you have received a notification letter and have already chosen a competitive If you have received a notification letter and have already chosen a competitive supplier on your own, you must opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier. If you wish to leave that Competitive Supplier to be part of the Program, before opting-in, we suggest that you verify with that Competitive Supplier that they will not charge you any penalties for

If you have already chosen a green power supply option

If you have received a notification letter and have already chosen a green pooption, you must opt-out of this Program. This will ensure you continue to get your electricity from that Green Power Supply.

If you are a tax exempt small business consumer

You must send or fax a copy of your **Small Business Energy Exemption** ("Form SBE") directly to Dyney at **Salestax_geotax@vistraenergy.com** or FAX to **866-257-1795**, or orall it to Dyney, ATIN: Customer Care, P.O. Box 650764, Dallas, TX 75265 in order to maintain your tax exempt status.

If you do not wish to participate in this program

You can still opt-out with NO PENALTY CHARGE. It may take a couple of billing cycle by clicking the OPT-OUT button OR call Dynegy at 866-220-5696 and ask to be placed on National Grid Basic Service

Savings not guaranteed

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against Basic Service. However, such savings and future savings cannot be guaranteed.

If you fail to pay your bill in a timely manner

THE FRANKLIN COMMUNITY CHOICE POWER SUPPLY PROGRAM HAS NO FEES WHETHER YOU ARE OPTING-OUT OR OPTING-IN.

OUESTIONS?

Contact Dynegy Energy

NATIONAL GRID

RESOURCES

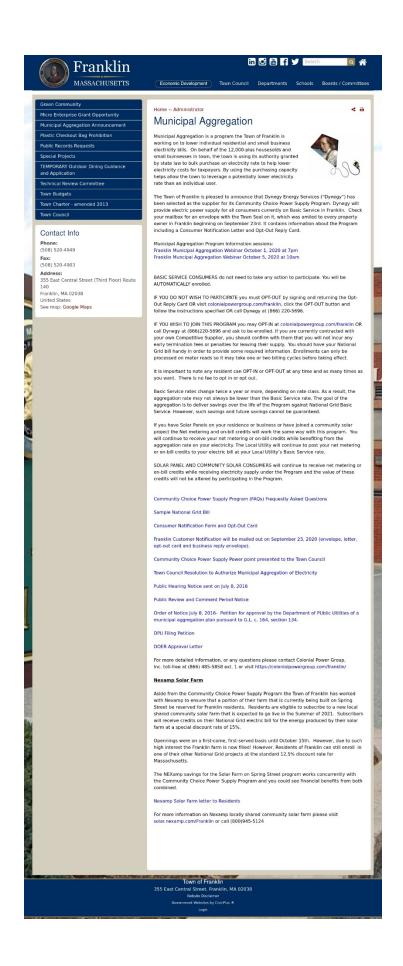
Franklin, MA, Home Page

CARDS TO:

Town of Franklin c/o Dynegy Energy Services P.O. Box 650764 Dallas, TX 75265

MEDIA





Attachment I – Municipal Meetings



FRANKLIN TOWN COUNCIL Agenda & Meeting Packet

March 4, 2020

Municipal Building Council Chambers 355 East Central Street 2nd Floor 7:00 PM

1. ANNOUNCEMENTS

a. This meeting is being recorded by Franklin TV and shown on Comcast channel 11 and Verizon Channel 29. This meeting may be recorded by others.

2. CITIZEN COMMENTS

a. Citizens are welcome to express their views for up to five minutes on a matter that is not on the agenda. The Council will not engage in a dialogue or comment on a matter raised during Citizen Comments. The Town Council will give remarks appropriate consideration and may ask the Town Administrator to review the matter.

3. APPROVAL OF MINUTES

- a. February 5, 2020
- 4. PROCLAMATIONS/RECOGNITIONS
 - a. Boston Post Cane Award
- 5. APPOINTMENTS None Scheduled
- 6. HEARINGS None Scheduled
- 7. LICENSE TRANSACTIONS None Scheduled
- 8. PRESENTATIONS/DISCUSSIONS
 - a. Municipal Aggregation
 - b. FY21 Budget Update

9. SUBCOMMITTEE REPORTS

- a. Capital Budget Subcommittee
- b. Budget Subcommittee
- c. Economic Development Subcommittee

10. LEGISLATION FOR ACTION

- Resolution 20-14: The Town of Franklin Civil Discourse Pledge (Motion to approve Resolution 20-14 - Majority Vote)
- Resolution 20-15: Appropriation of Cable Funds in Support of PEG Service and Programming per M.G.L Ch.44, §53F3/4 (Motion to Approve Resolution 20-15 - Majority Vote)
- Zoning Bylaw Amendment 20-853: Zoning Map Changes on or Near Pleasant, Chestnut, and Brook Streets - Referral to the Planning Board (Motion to Refer Zoning Bylaw Amendment 20-853 to the Planning Board - Majority Vote)

- d. Zoning By-Law Amendment 20-849: Changes to Ground-Mounted Solar Energy System Use Regulations, And Use Regulations Schedule Updates- Second Reading (Motion to Adopt Zoning Bylaw Amendment 20-849 - Two Thirds Majority Roll Call Vote)
- Zoning By-law Amendment 20-850: Zoning Map Changes On Or Near Highland, Maple and Lincoln Streets- Second Reading (Motion to Adopt Zoning Bylaw Amendment 20-850 - Two Thirds Majority Roll Call Vote)
- f. Zoning By-law Amendment 20-851: Zoning Map Changes On Or Near Oak Street and Dailey Drive - Second Reading (Motion to Adopt Zoning Bylaw Amendment 20-851 - Two Thirds Majority Roll Call Vote)
- 11. TOWN ADMINISTRATOR'S REPORT
- 12. FUTURE AGENDA ITEMS
- 13. COUNCIL COMMENTS
- 14. EXECUTIVE SESSION
 - a. Collective Bargaining
 - i. I request a motion that the Board vote to convene in Executive Session for the purpose of discussing strategy with respect to collective bargaining, because an open meeting may have a detrimental effect on the bargaining position of the Board.

15. RETURN TO OPEN SESSION FOLLOWING EXECUTIVE SESSION: LEGISLATION FOR ACTION, CONTINUED

a. Resolution 20-16: Ratification of the Memorandum of Agreement Between the AFSCME Local 1298, Council 93, Public Facilities Maintenance Employees and the Town of Franklin (Motion to Approve Resolution 20-16 - Majority Vote)

16. ADJOURN

Note:

Two-Thirds Vote: requires 6 votes

Majority Vote: requires majority of members present and voting

FRANKLIN TOWN COUNCIL MINUTES OF MEETING

February 5, 2020

A meeting of the Town Council was held on Wednesday, February 5, 2020 at the Franklin Municipal Building, Council Chambers, 355 East Central Street, Franklin, Massachusetts. Councilors present: Andrew Bissanti, Brian Chandler, Eamon McCarthy Earls, Melanie Hamblen, Glenn Jones, Matthew Kelly, Thomas Mercer, Deborah Pellegri. Councilors absent: Robert Dellorco. Administrative personnel in attendance: Jamie Hellen, Town Administrator; Mark Cerel, Town Attorney; Chrissy Whelton, Assistant to the Town Administrator.

CALL TO ORDER: ► Chairman Mercer called the meeting to order at 7:00 PM with a moment of silence and the Pledge of Allegiance.

ANNOUNCEMENTS: ► Chairman Mercer announced the meeting is being recorded by Franklin TV and available for viewing on Comcast Channel 11 and Verizon Channel 29. This meeting may also be recorded by others.

CITIZEN COMMENTS: ►Mr. Trevor O'Neill, 560 Coronation Drive, Senior at Franklin High School, stated that as part of a project for an AP Government course, he will be observing the Town Council. He stated he would like to discuss how to reduce Franklin's carbon footprint. He stated that he has some simple suggestions that could significantly reduce the amount of carbon Franklin puts in the atmosphere and actually help the environment. He suggested community gardens and noted he is aware of one at King Street. He stated that if there were more community gardens at parks and schools, it would encourage planting which would produce oxygen for the atmosphere and also make people more self-sufficient by having them grow their own food. He stated he is confused as to why there are no solar panels on the high school roof as its design is specifically meant to be environmentally friendly and to have solar panels. He stated that he talked to the principal about this and he said it is not in the budget range. Mr. O'Neill stated that he thinks the environment is the most important thing to everyone in the high school because that is where we are going to be living for the rest of our lives. He stated he thinks Franklin could spare the money to put solar panels on the high school roof to significantly reduce the amount of gasoline and oil used to power the high school. He stated that his last point is self-transportation. He stated the streets need to be made more walkable and better sidewalks are needed. He stated that there are many streets without sidewalks. He stated that we need to encourage people to walk places because if you can walk five minutes to your friend's house instead of spending the gasoline to go 2.5 miles, to get there in 30 seconds, it is better for your health and it reduces all the fossil fuel that was going to be needed. He stated that the streets are now made for cars to get around; the streets should be made for people to get around so they can bike and skateboard. >Ms. Teresa Burr, Town Clerk, reminded everyone that they should have received the Town census. She requested that everyone fill it out, make changes as necessary, sign it, date it, and return it to the Town Clerk's office. She encouraged residents to contact the Town Clerk's office if a census was not received; the census is also available on the Town's website. She noted that January 1-April 1 is the dog registration period. After that, a late fee will be charged. She stated the Top Dog drawing will be held again this year; there will be three prizes. She encouraged everyone to send in pictures of their dog. She stated that the presidential primary will be held on March 3, 2020 at the high school from 6:00 AM to 8:00 PM. Absentee ballots are available at the Town Clerk's office. Early voting will be held on February 24-February 28 during regular office hours at the Town Clerk's office. February 12th is the last day to register to vote or change party affiliation. The Town Clerk's office will be opened until 8:00 PM that evening. There is additional information on the website. Please call the Town Clerk's office with any questions. Chair Mercer explained that a group of high school students is present at tonight's meeting. They are part of an AP Government course and attending the meeting to watch

how the Town works. He stated Mr. Hellen will be in touch with the student who spoke during Citizen Comments to address his issues.

APPROVAL OF MINUTES: ► *January 22, 2020.* ► **MOTION** to **Approve** the January 22, 2020 meeting minutes by **Kelly. SECOND** by **Jones. No Discussion.** ► **VOTE: Yes-8, No-0, Absent-1.**

PROCLAMATIONS/RECOGNITIONS: None.

APPOINTMENTS: Historical Commission – Randy La Rosa. ► Mr. Jones read the appointment. ► MOTION to Ratify the appointment by the Town Administrator of Randy La Rosa to serve as a member of the Franklin Historical Commission with a term expiring on June 30, 2022, by Jones. SECOND by Hamblen. Discussion: ► Mr. Hellen stated Mr. La Rosa was present at tonight's meeting. ► VOTE: Yes-8, No-0, Absent-1.

HEARINGS: None.

LICENSE TRANSACTIONS: Maks Roast Beef and Breakfast, Inc., New Wine and Malt License, Located at 451 West Central Street, Franklin, MA 02038. ► Mr. Jones read the license transaction. ► MOTION to Approve the request by Maks Roast Beef and Breakfast, Inc. for a new wine and malt beverages restaurant license and to approve the manager, Maksim Xhengo, by Jones. SECOND by Hamblen. Discussion: ► Mr. Richard Cornetta, Attorney for the applicant, introduced Mr. and Mrs. Xhengo. He stated they have been members of the community since 2014. They opened Maks Roast Beef and Breakfast, Inc. and have an ownership interest in the property. He explained the business operations and hours. He stated many of their patrons have indicated that a glass of wine or beer would be nice to go along with their meal. The applicant does not have a bar; it is a sit-down restaurant. He stated the requested license would complement and assist the business. He noted the applicant has owned restaurants for 15 years in other towns. ► VOTE: Yes-8, No-0, Absent-1.

PRESENTATIONS/DISCUSSIONS: ► Norfolk County Sheriff Office and House of Corrections Update with Sheriff McDermott. > Sheriff McDermott addressed the Town Council and stated he was appointed by Governor Baker in December 2018. He stated that when he began, he noticed the female inmates were not being treated equitably. So, they have taken the female inmates out of MCI Framingham. Through a partnership with Suffolk county, all female offenders have been moved to Suffolk county while the building is retrofitted. He encouraged the Town Council, high school, and middle schools to take a tour of the facility and/or have a sit-down question and answer period with the inmates. He discussed some of the programs his office has been working on. He discussed the Leadership Academy based in Braintree which is a team-building program that helps with students' self-esteem and has an anti-bullying curriculum. Currently, they are in talks with Dean College in replicating something like this. He is hoping that by this summer there will be a Leadership Academy in this geographic area. They have also launched a task force on juvenile mental health and substance abuse. He thanked Mr. Kelly who is a representative from Franklin on the task force. He hopes to have a report in the next six months for best practices across all schools in Norfolk county. He pointed out the community service and inmate work crews which Franklin has participated in. These crews go out to towns as well as to non-profits and help out by doing painting, landscaping, and other tasks which save the municipality and non-profits money. He discussed the inmate population and noted there is an uptick of drug activity in Massachusetts. He stated that it is important to have conversations with the young people about the challenges and dangers that are out there. > Town Council members asked questions and thanked Sherriff McDermott for his work. > Sherriff McDermott reviewed information on the Distracted Driving Program. He stated they go to high schools and demonstrate what distracted driving is like behind the wheel of a vehicle. He discussed how they are helping the female inmates get equitable treatment. He

explained programs with the New England Wildlife Center in Weymouth as well as equine therapy and canine therapy programs.

► Community Preservation Act Discussion: Town Administrator Memo & Backup Material. ► Mr. Hellen read from meeting minutes of 2001 regarding a discussion by the Franklin Town Council on the Community Preservation Act when Mr. Hellen was working for the Executive Office of Environmental Affairs. He stated tonight's slideshow presentation is from the Community Preservation Coalition. He explained that the CPA enables communities to establish a local restricted fund for historic preservation, open space and recreation, and community housing. About 176 cities and towns in Massachusetts have adopted CPA; the majority of the communities around Franklin have adopted CPA. CPA revenue sources include a local surcharge of up to three percent on local property tax bills and state contribution of annual distribution from statewide CPA Trust Fund. The community decides the surcharge level and which exemptions to adopt. He reviewed the available CPA exemptions. CPA can be adopted by putting the CPA question on the ballot by the legislative body vote or collecting signatures of five percent of registered voters. He explained how the CPA works by passing a Community Preservation Committee bylaw/ordinance; there is required representation from five commissions/boards, plus up to four additional members. The role of the Community Preservation Committee is to assess community's CPA needs, accept/review project proposals, get input from the public and boards/committees, and recommend CPA projects to Town Meeting/City Council. He noted that there is legislative body approval required for all CPA projects. He reviewed examples of what the CPA money can be spent on. He discussed the Town of Franklin CPA Estimated Calculations FY20 Data spreadsheet provided in the Town Council members' packets. He reviewed the three percent, two percent, and one percent surcharge total annual revenue estimates as well as what it would mean for residents. He noted there is a 24 percent State match. He explained that a community cannot apply more than a three percent surcharge. He stated that at a two percent surcharge, the total annual revenue is estimated at \$1.56 million. It is important to note that every year 10 percent of the monies brought in must be set aside for open space, 10 percent set aside for historical preservation, and 10 percent set aside for affordable housing. The remaining 70 percent is discretionary on those items. Based on his calculations, for the average Franklin family, a three percent surcharge would be approximately \$157 per year, a two percent surcharge approximately \$105 per year, and a one percent surcharge approximately \$52 per year. He noted the Town of Franklin voted on this once in 2007, and it failed; he noted the Town of Franklin's demographics have changed greatly in the past 13 years. ►Town Council members asked questions. ►Ms. Pellegri stated the surcharge is not a lot of money taken out of residents' taxes. She discussed how much money has gone to other communities as Franklin did not pass the CPA. She is in favor of this. She stated the committees involved have to explain this to people so they understand. It is so little to give back out of their taxes, but they are going to get so much back for the community. ►Ms. Hamblen asked about the State's matching which is now at approximately 24 percent. ►Mr. Hellen discussed that the State's matching does ebb and flow. ►Mr. Cerel reviewed that the State match has gone down from the dollar for dollar match of years ago. He discussed where the matching rate is now. He stated that if the Town does buy in at three percent surcharge, the statute provides initially for a 100 percent match; if the State cannot do that match, then they go through rounds for the distribution. If the Town is at three percent, the Town is eligible for two or three additional distribution rounds which significantly increases the amount the Town can get. He discussed that the Town can also borrow against the CPA. As well, the Town can save the money and build it up in the accounts for a future project. He reviewed the criteria for the discretionary 70 percent funds. Town Council members asked questions about the program. ►Mr. Hellen stated this is a community decision. The money from the CPA can address many of the concerns in the community. He reviewed the map of communities that have adopted CPA. Mr. Cerel explained that the Community Preservation Committee is the operative body. They determine the need and make a recommendation to the legislative body to approve or deny what is being recommended by the CPC. ►Mr. Kelly stated it may be worth putting this back on the ballot as there may be a good chance it would pass this time. He stated he was glad there was a senior's exemption. He would like to lobby for a veteran's

exemption. Mr. Jones stated he supports this and confirmed information about the program. He stated he supports putting more than the required 10 percent into the three funds for open space, historical preservation, and affordable housing in order to have less than 70 percent discretionary funds. ►Mr. Christopher Sandini, Finance Director, pointed out that a minimum of 10 percent is required in the three funds; the Town Council as the legislative body will take a vote each year to place the amount that goes into those funds, and it can be over the minimum 10 percent. ►Ms. Lisa Audette, Executive Director of the Franklin Housing Authority, stated the Housing Authority received a Notice of Funding Available (NOFA) from the State indicating they would be able to get additional funding through the State if they could leverage funding through another resource outside of the Housing Authority. The NOFA came to them 1.5 years ago and they were able to leverage funds through another resource. Thankfully, the Affordable Housing Trust in Franklin was able to help. She discussed that with the money, they are renovating 40 units of senior disabled public housing for \$2.5 million. When she sees the \$126,000 the Town of Franklin did not get because they were not part of CPA, it is upsetting. The Housing Authority could have done a bigger project with that money. ►Mr. James Schultz, 21 Mackintosh Street, asked what the criteria for buildings to be eligible to participate is. He asked if a building has been identified, are there restrictions on the use for that building once the project is completed. ►Mr. Cerel stated there is great flexibility on the eligibility. He stated there are no restrictions on use, but there may be regulations on how the building is renovated. He reviewed examples of historic building renovations from other towns. ►Mr. Edward Szymanski, 529 Pleasant Street, asked about the process to get this on the ballot. ▶ Chair Mercer stated the Town Council would have to vote to put this on the ballot. Mr. Szymanski stated he thinks there is a lot of interest in the Town; if this came up for a vote, it would have a good chance of passing. He encouraged the Town Council to put it on the ballot. ►Ms. Roberta Trahan, 1 Green Street, expressed concern that the Town has lost so much money in the past from not adopting CPA. She is in favor of this. She stated like with any other vote, the public needs to be educated on this. She encouraged the Town Council to vote to put it on the ballot for the next election. ►Ms. Susan Speers, 171 Lincoln Street, stated she moved to Franklin 32 years ago for the schools and the library which are great assets. It is a great community. She stated she is active with an environmental group. She can see the benefits of adopting the CPA from what other nearby towns have done with their funding. She stated they need to get the word out about this so the community can get behind it. ►Ms. Mary Olsson, 149 West Central Street, stated she is a representative from the Historical Commission; they are very excited this is coming before the Town Council. She gave examples of how other towns have used their CPA funding. She discussed the importance of educating the townspeople and working together on this. ▶ Chair Mercer stated this seems to be something that the Town Council wants to move forward. He asked the Town Administrator to begin the process to get this before the Town Council and on the ballot. He agreed that education about this item is the biggest piece. He urged people to help the Town Council to spread the word to the public and educate the Town of Franklin as to why this is the right thing to do and vote yes on this ballot question. > Ms. Pellegri requested the Chair set up an ad hoc committee for this.

SUBCOMMITTEE REPORTS:

- a. Capital Budget Subcommittee. ► Nothing to report.
- b. Budget Subcommittee. ► Nothing to report.
- c. Economic Development Subcommittee. ► Ms. Hamblen stated the subcommittee met tonight. They developed their list of priorities. They will be sending more lot line clean up items to the Town Council. Their next meeting will be held on March 4, 2020.

LEGISLATION FOR ACTION:

Note: Two-Thirds Vote requires six votes; Majority Vote requires majority of members present and voting.

a. Resolution 20-03: Capital FY20 (Motion to approve Resolution 20-03 - Majority Vote). ►Mr. Jones read the resolution. ► MOTION to Approve Resolution 20-03: Capital FY20 by Kelly. SECOND by

Hamblen. Discussion: ► Mr. Hellen stated the next three votes reflect the FY20 Capital Plan. He pointed out the Finance Committee voted unanimously on this. The majority of the departments affected by the Capital Plan are present to answer any questions. He noted Ms. Pellegri is Chair of the Capital Improvement Committee. The Committee had a meeting and went through the items meticulously and voted unanimously. He stated the next two resolutions are stabilization fund deposits and they legally have to be separate votes. ► Ms. Pellegri noted the Committee discussed every line item and voted unanimously; they are fine with it all being in one resolution. ► Town Council members asked questions. ► Mr. Chandler asked why the police bicycles are being purchased from a Milford business and not from a Franklin business. ► Police Chief Lynch stated Sergeant Reilly did all the work on it. He is not sure of the reason they decided to go with a vendor out of town. ► Mr. Earls asked for an explanation of the Stormwater Finance Implementation for \$25,000 listed under Technology. ► Mr. Hellen stated this is for the stormwater utility creation for the Finance Department to purchase a new module to go on the MUNIS software system. It will take six to ten months to create and build the utility. In the quote, it was a little over \$15,000; but there is always a little extra contingency needed. ► VOTE: Yes-8, No-0, Absent-1.

- b. Resolution 20-04: OPEB Trust Funds Transfer (Motion to approve Resolution 20-04 Majority Vote).
 ► Mr. Jones read the resolution. ► MOTION to Approve Resolution 20-04: OPEB Trust Funds Transfer by Kelly. SECOND by Hamblen. No discussion. ► VOTE: Yes-8, No-0, Absent-1.
- c. Resolution 20-05: Free Cash to Stabilization Accounts Transfers (Motion to approve Resolution 20-05 Majority Vote). ► Mr. Jones read the resolution. ► MOTION to Approve Resolution 20-05: Free Cash to Stabilization Accounts Transfers by Kelly. SECOND by Hamblen. No discussion. ► VOTE: Yes-8, No-0, Absent-1.
- d. Resolution 20-09: Gift Acceptance Veterans Services, \$350 (Motion to approve Resolution 20-09 Majority Vote). ► Mr. Jones read the resolution. ► MOTION to Approve Resolution 20-09: Gift Acceptance Veterans Services, \$350 by Kelly. SECOND by Hamblen. Discussion: ► Mr. Hellen thanked the people who have generously donated. ► VOTE: Yes-8, No-0, Absent-1.
- e. Resolution 20-10: Gift Acceptance Senior Center, \$1,000 (Motion to approve Resolution 20-10 Majority Vote). ► Mr. Jones read the resolution. ► MOTION to Approve Resolution 20-10: Gift Acceptance Senior Center, \$1,000 by Kelly. SECOND by Hamblen. Discussion: ► Chair Mercer thanked the Busy Bee Club for their generous donation. ► VOTE: Yes-8, No-0, Absent-1.
- f. Resolution 20-11: Gift Acceptance Police Department, \$300 (Motion to approve Resolution 20-11 Majority Vote). ► Mr. Jones read the resolution. ► MOTION to Approve Resolution 20-11: Gift Acceptance Police Department, \$300 by Kelly. SECOND by Hamblen. Discussion: ► Chair Mercer stated thank you for the generous donation. ► VOTE: Yes-8, No-0, Absent-1.

Chair Mercer recognized the high school students from an AP Government course who have attended the last few Town Council meetings. He requested the eight high school students attending the meeting introduce themselves. He thanked the students for attending the meeting.

TOWN ADMINISTRATOR'S REPORT: ► Mr. Hellen recognized the high school students in the audience and stated they attended a very relevant meeting. He discussed ways the students can get involved. He noted the Town's Green Communities designation. He discussed the solar farm that provides 90 percent of the electricity for the Town's buildings, schools, and streetlights and noted the solar farm is performing at over 11 megawatts. He discussed the plastic bag ban and stated that hopefully it will be passed at the

February 12, 2020 Town Council meeting. He said that hopefully tonight, with the Community Preservation Act discussion, the students will see more discussion about these issues. He confirmed the high school was built with the idea of having solar panels on the roof and suggested that maybe some of the students' advocacy for that will help spur the conversation. He said that if the students ever have questions, please ask. He thanked them for attending the meetings. \blacktriangleright He said there will be a flyer coming out indicating that on March 6, 11, & 21, 2020, the Stormwater Ad Hoc Committee will hold informational forums on the stormwater issue and the financials. \blacktriangleright He stated that a budget update will be given at the March 4, 2020 Town Council meeting, and he will put out a preliminary fiscal forecast. They will begin the budget conversation a little earlier this year. \blacktriangleright Chair Mercer added that the high school is a green high school. Because of that, the Town was able to get an additional \$2 million dollars. At the time, they were not giving away the solar panels, the panels had to be paid for. Therefore, the decision was made not to go forward with the solar panels but to make sure the building was capable of having solar panels in the future.

FUTURE AGENDA ITEMS: ► Ms. Pellegri stated to consider CPA. ► Mr. Earls asked about equipment surplus as a topic of discussion. ► Chair Mercer stated he heard some concerns from Town Council members about personnel issues in certain Town departments. He discussed those concerns with Mr. Hellen. He asked Mr. Hellen to work on a resolution that would come before the Town Council on a very near future agenda. He asked Town Council members to refrain from any comments on Town personnel as it is not really within the Town Council's legal parameters to discuss in public, and it may expose them as councilors to legal liability; that concerns him. He stated that he also encouraged each councilor to follow the standard chain of command. He stated that when issues are brought to us, we should be listening and direct the person to bring those concerns forward through the proper chain of command through Mr. Hellen. At some point, if the concerns are not getting addressed, then it is up to the Town Council to get them addressed. But it is important to make sure that all Town Council members use good judgment and understand what the parameters are as councilors.

COUNCIL COMMENTS: ►Mr. Bissanti stated that at a previous meeting he wanted to discuss a situation about stray and lost dogs. He said there is some confusion on social media about what happens when a dog continually gets loose. He said the animal control officer gave him information. He stated there is a \$300 fine after a certain number of times. As long as the owner of the dog pays the \$300 fine every time the dog is returned, the dog gets to come home. He requested animal control department speak to the Town Council in a public forum. He stated the animal control officer asked that residents not just put a picture of the missing dog on social media as that does her no good. Please call animal control. ►Mr. Kelly, Mr. Chandler, Ms. Hamblen, Mr. Jones, and Chair Mercer gave condolences to Ms. Pellegri for the passing of her brother-in-law Robert Simmler. ►Ms. Hamblen thanked all those who attended tonight's meeting. ►Ms. Pellegri reviewed the background of Mr. Robert Simmler and noted he had been on many Town committees. She stated Ms. Anna Ruo of Oak Street was the oldest resident at 103 years old. Before Ms. Ruo passed, Ms. Pellegri presented Ms. Ruo with the Boston Post Cane. Her family was very appreciative of the recognition for Ms. Ruo and for giving her a place in Town history. ►Mr. Jones thanked those who attended tonight's meeting. ►Chair Mercer thanked the high school students for attending tonight's meeting.

EXECUTIVE SESSION: None.

ADJOURN: ► MOTION to Adjourn by Kelly. SECOND by Jones. No Discussion. ► VOTE: Yes-8, No-0, Absent-1. Meeting adjourned at 9:19 PM.

Respectfully submitted,

Judith Lizardi Recording Secretary



FOR IMMEDIATE RELEASE February 28, 2020 CONTACT: Jamie Hellen Town Administrator 508-520-4949 Mark Cappadona 508-485-5858 x3

FRANKLIN GREEN ENERGY PROGRAM WILL GENERATE COST SAVINGS FOR RATEPAYERS

FRANKLIN, MA – The Town of Franklin, with the assistance of Colonial Power Group, Inc., is pleased to announce it has entered into a 36-month agreement with Dynegy Energy Services to bring energy cost-savings to the Town's residents through this initiative. The Town will be using 100 percent green energy, derived from National Wind renewable energy certificates.

"This program will allow residents and small business owners to gain the benefit of lower energy costs through the power of bulk purchasing," said Franklin Town Administrator Jamie Hellen. "Our goals included price stability, increased use of renewable energy, and lower overall cost. With the implementation of this energy program, I am pleased to say we will be able to achieve those goals for our community."

The Franklin Community Choice Power Supply Program is a municipal aggregation program which, in accordance with Massachusetts law (M.G.L. c. 164, § 134), enables local government to combine the purchasing power of its residents and businesses so that it can provide them with an alternative electricity supply.

"The Franklin Community Choice program provides local control and competition while also lowering the burden of energy costs for Franklin's residents and business community," said Mark Cappadona, President of Colonial Power Group, Inc. "We commend Franklin's Town Council and Town Administrator Jamie Hellen for their forward-thinking approach to energy purchasing. By taking this action, not only are they helping to save ratepayers money on their electricity costs, they are also helping the environment."

The Franklin Community Choice Power Supply Program for residents and businesses will begin with the November 2020 meter reads (December 2020 billings). Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate.

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The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.

Residential and business ratepayers will not notice any change in their electricity service. The only discernible difference will be that Dynegy Energy Services of Dallas, Texas, the selected electricity supplier for the Community Choice program, will be printed under "Supply Services" on National Grid's monthly bills. They will continue to receive one bill from National Grid and to send payments to National Grid for processing. There will be no interruption in billing, power, or customer service.

Colonial Power Group is the leading aggregation consulting firm in Massachusetts. Municipal electricity aggregation allows cities and towns to pool the electrical consumption of all ratepayers in their jurisdictions and competitively procure lower cost electricity supply on behalf of the participants. The aggregation allows the municipality to obtain better pricing than individual residents and business owners could due to economies of scale. Colonial Power works with state officials, utility executives, and energy industry leaders to facilitate the purchase of electricity at a rate lower than Basic Service rates. Since June 2007, Colonial Power has saved households and businesses across Massachusetts a total of over \$25 million on their electric bills.

Colonial Power Group, which serves more than 80 municipalities in Massachusetts, was chosen to design, implement, and administer the program on behalf of Franklin. Dynegy Energy Services was selected through a competitive process.

No action is required by ratepayers currently on National Grid's Basic Service to participate in this cost-saving program. The program will be operated on an opt-out basis, meaning that all Franklin residential and business customers currently on National Grid's Basic Service will be automatically enrolled into the 100 percent renewable energy program unless they choose to opt out. You may opt out of the program at any time and there are no charges.

Additionally, those ratepayers who currently participate in National Grid's GreenUp program, will not be automatically enrolled in this program. The GreenUp program only allows for enrollment with Basic Service, not with the Franklin Community Choice Program or other competitive suppliers not affiliated with the Town of Franklin.



ABOUT COLONIAL POWER GROUP: Based in Marlborough, Mass., Colonial Power Group is the leading aggregation-consulting firm in Massachusetts. Colonial Power has been working with local governments since 2002 in the design, implementation and management of municipal aggregation programs.



Town of Franklin Municipal Aggregation Procurement and Outreach

- Supply Bidding
 - Town signed contract with Dynegy on 2/10/20
 - 36-month term at \$0.10559 per kWh (fixed price)
 - 100% National Wind RECs green product
 - Starts with November 2020 meter reads
 - NGRID Residential Basic Service rate is \$0.13957 per kWh
- Public Information/Customer Notification
 - Statutory customer notification letters sent by Dynegy to all Basic Service accounts (late Sept)
 - CPG provided press release issued upon Town approval
 - Informational meetings (fall 2020)
 - colonialpowergroup.com/franklin
 - o Toll-free number (866) 485-5858 ext. 1
 - Local cable programs
 - Social media content, if applicable, provided by CPG
- Implementation
 - CPG manages opt-out process and all public requests for information and questions
- Ongoing Service
 - CPG manages future opt-outs and opt-ins
 - CPG files required reports
 - CPG manages ongoing requests for information
 - CPG conducts regular meeting with Town as required/ requested

Colonial Power Group

NOTE: Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.

COMMONWEALTH OF MASSACHUSETTS

DEPARTMENT OF PUBLIC UTILITIES

D.P.U. 21-MA

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all parties of record in this proceeding in accordance with the requirements of 220 CMR § 1.05(1) (Department's Rules of Practice and Procedure).

Dated at Boston, Massachusetts this 30th day of April, 2021.

James M. Avery, Esq. Pierce Atwood LLP 100 Summer Street

Boston, MA 02110 Phone: 617.488.8100 javery@pierceatwood.com

Of Counsel for:

COLONIAL POWER GROUP, INC.