

Finance Committee Budget Review Fiscal Year 2013

10 April 2012



Our Mission is to:

- ...Have a positive impact in the lives of citizens and visitors of Franklin in their time of crisis by providing compassionate, contemporary, community driven services.
- ...Safeguard human life from the perils of fire, sudden illness, injury or other emergency medical condition, natural and man-made disasters as well as preserve the environment and property from ensuing destruction.
- ... Be responsible for a safe, productive and pleasant work environment for our employees, and provide them opportunities to gain new skills and advance their personal career goals .



Resources – Fleet Vehicles

Emergency Vehicles

- Ambulances
 - 2 Active Duty
 - 1 Reserve
- Brush Fire Vehicles
 - 2 Active Duty
 - 1 Off Duty Response
- Fire Engines
 - 2 Active Duty
 - 2 Reserve – Off Duty Response
- Ladder Truck

Support Vehicles

- Fire Chief
- Deputy Fire Chief
- Pick-up Truck
- Shift Supervisor
- Station Car
- Incident Support Vehicle



Resources - Personnel

- 44 – Personnel - Emergency Services
- 1 Fire Prevention Officer
- 4 Fulltime Dispatchers
- 4 Part-time Dispatchers
- 1 Part-time Billing Clerk
- 2 Chief Officers

51 FT – 5 PT

Total 56 Employees



Stations - Deployment



Headquarters – 40 West Central Street



Engine #1 Staffed with 3



Ladder – Ambulance – Brush Vehicle
Cross – Staffed with 2



Stations - Deployment



Station #2 – 600 King Street



Engine #4 Staffed with 3



Ambulance – Brush Vehicle
Cross – Staffed with 2



Performance Measures FY'12

- The department arrived at 95.6% of all medical emergencies within 10:00 minutes of initial receipt of call.
- The departments successfully transported 99.4% of all high priority trauma patients to an appropriate trauma facility within one hour of receiving the call for service.
- The department arrived at 93.9% of all building fires within 10:00 minutes of initial receipt of call.
- The department's overall emergency response readiness was 83% in Fiscal Year 2010.



Performance Measures FY'12

- The department's SAFE educators provided education to approximately 5,040 individuals through various venues.
- The department continued to support in-house education opportunities in fire and EMS topics.
- The department continued to maintain programs and equipment consistent with industry best practices
- There were no fires reported in occupancies which were inspected by the fire department in FY'11.



Performance Measures FY'12

Type of Emergency	2007	2008	2009	2010	2011
Building fire	26	27	23	20	34
All other Fire Emergencies	59	89	44	45	54
Overpressure Rupture, Explosion, Overheat	2	1	-	2	2
EMS call, excluding vehicle accident with injury	2,066	2,154	2,082	2,164	1,932
All other Rescue Calls	288	238	233	232	190
Hazardous Condition	81	87	105	100	90
Service Call - Public Assistance	398	216	176	190	301
Good Intent Call	54	208	237	213	184
Alarm Activations	392	413	407	439	464
Severe Weather & Natural Disaster		2	-	8	1
Special Incident Type		3	2	1	2
<i>Total Emergency Response</i>	3,366	3,438	3,309	3,414	3,254

Major Recap	2007	2008	2009	2010	2011
Emergency Medical Incidents	2,354	2,392	2,315	2,396	2,122
Fire & Non Emergency Medical Calls	1,012	1,046	994	1,018	1,132
Total Emergency Responses	3,366	3,438	3,309	3,414	3,254

Goals – Fiscal Year '12

- Manage anticipated staff reductions to minimize the risks to citizens and staff.
- Continue to work with mutual aid partners to explore possible resource sharing and cost savings.
- Provide evaluation and upgrades as needed for Station #2.
- Update tool boxes at each station for minor repairs.
- Partner with area fire departments to develop a regional Dive Team.
- Continue to develop and implement various safety policies and procedures resulting from the department's 2009 Health and Safety Audit.
- Implement the Fire Department's portion of the Town's Capital Improvement Plan.



Goals – Fiscal Year '13

- Increase level of department staffing.
- Add clerical capacity to assist Fire Administration in managing routine business functions.
- Continue to work with mutual aid partners to explore possible resource sharing and cost savings.
- Update tool boxes at each station for minor repairs.
- Continue to develop and implement various safety policies and procedures resulting from the department's 2009 Health and Safety Audit.
- Implement the Fire Department's portion of the Town's Capital Improvement Plan. Specifically incorporating the following items in the anticipated purchased and placed into service.

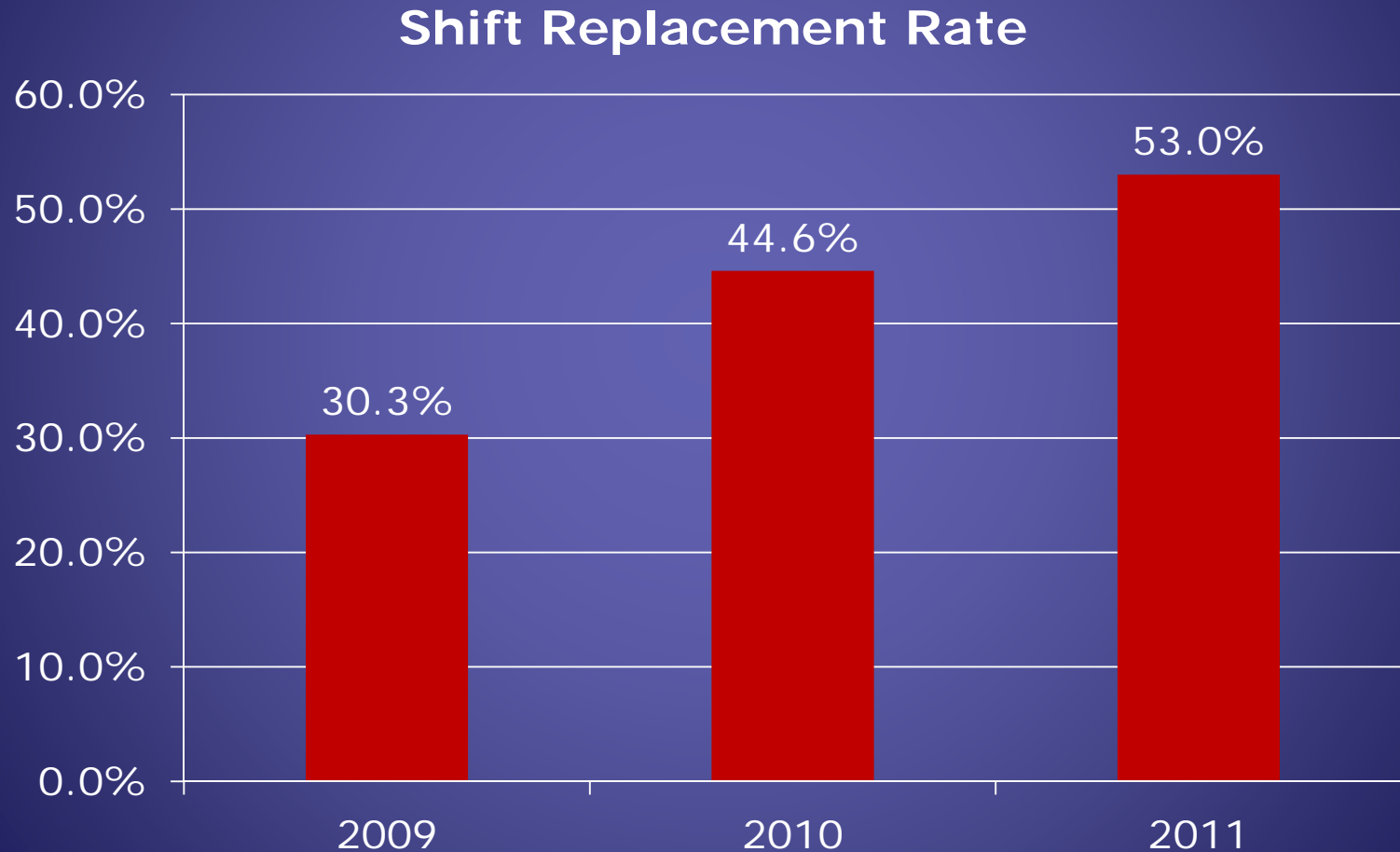


Challenges

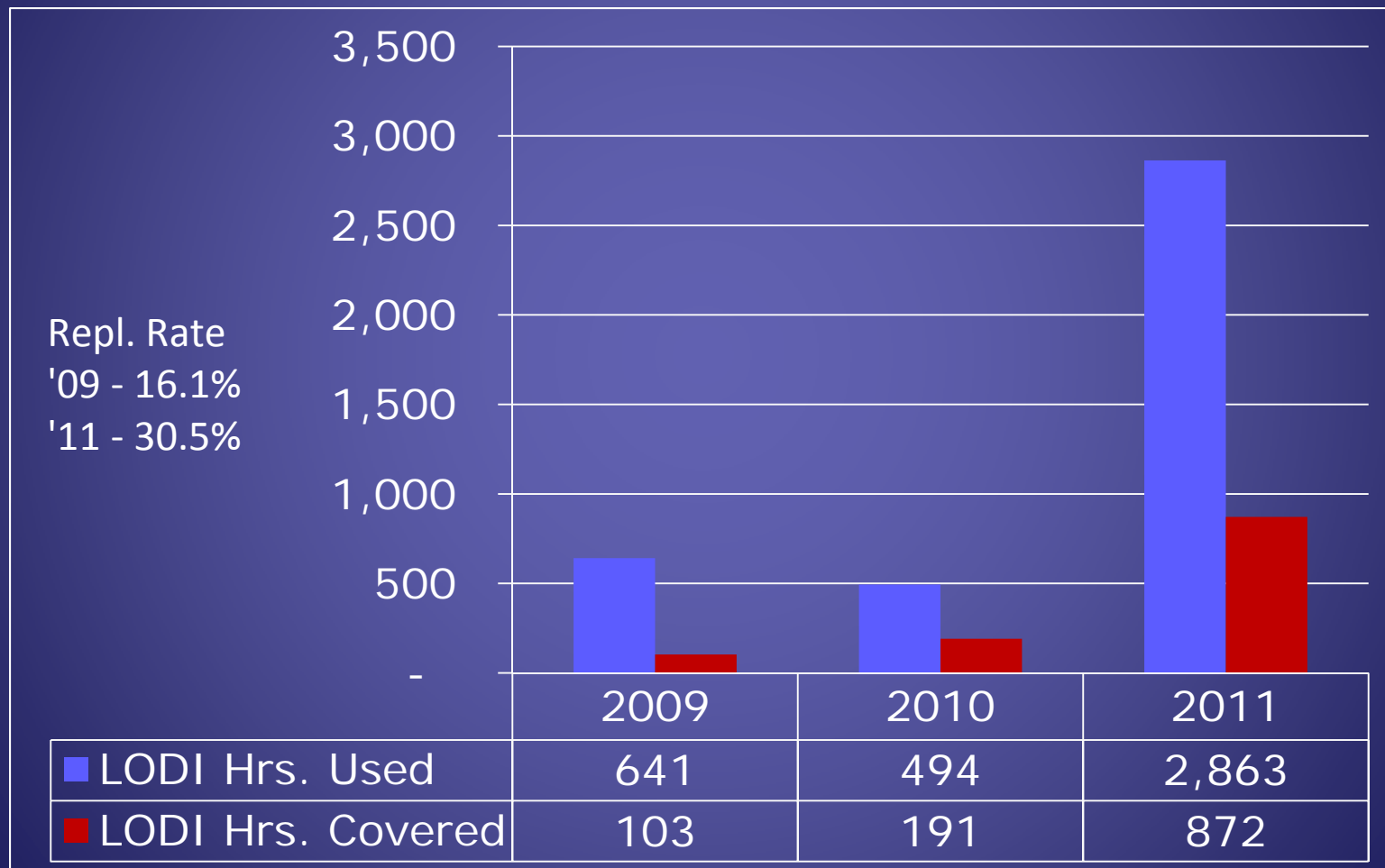
- Fleet Replacement
- Positions lost through
 - 4 Emergency Services (Paramedics)
 - 1 Fire Prevention
 - 2 Administrative Assistants
- Sustaining minimum shift staffing
 - Increase reliance on overtime
 - Increased rate of line of duty injuries



Shift Replacement Rates



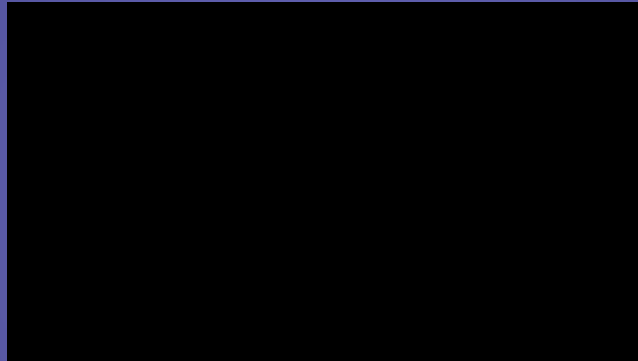
Line of Duty Injury



Multiple Simultaneous Emergencies

	Count Involving Simultaneous Incidents	% of Simultaneous Incidents	Actual # of Occurrences	% Involve in Simultaneous Incidents
Brush Fire	22	1%	26	85%
Chimney Fire	3	0%		
CO Alarm no symptoms	32	2%		
Cover Assignment	3	0%		
Electrical/Wiring Problem	29	2%		
Explosion, Overheat, Overpressure	4	0%		
Fire Alarm Activation	164	10%	463	35%
Liquid or Gas Leak	13	1%		
Lockout	20	1%		
Medical Emergency	1,105	68%	1,986	56%
MVA w/o Injury	8	0%		
MVA with Injury	114	7%		
Outside Refuse Fire	1	0%		
Public Assistance	22	1%		
Smoke/Odor Problem	42	3%		
Stalled Elevator	4	0%	4	100%
Structure Fire	23	1%	27	85%
Vehicle Fire	8	0%		
Water Problem	16	1%		
Water/Ice Rescue	1	0%		
	1,634	100%	3,312	49%

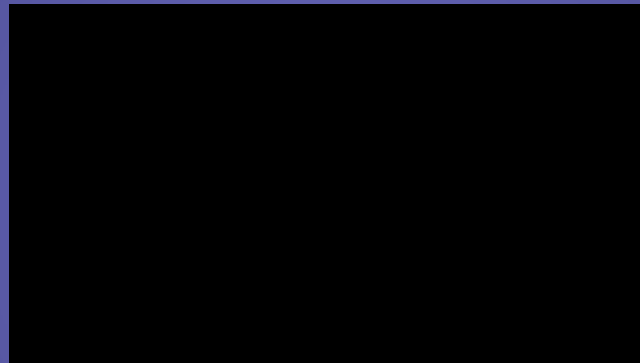
Emergency Operations



Warning – Video contains a graphic scene of an actual rescue and resuscitation of a fire victim which may be disturbing for some viewers.



Emergency Operations



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Questions?

