



PERFORMANCE SCORECARD

4th Quarter of Fiscal Year 2014

| Current Quarter | Performance Metric | Year to Date |
|-----------------|---|--------------|
| | Initiating advanced life support to patients within 8 minutes of dispatching the call from our communications center to 90% of all medical calls. | |
| | To access, extricate, treat and transport and transport trauma patients to a level one trauma medical facility within one hour of dispatching the call from our communications center | |
| | Interrupt the progression of fires in structures within 8 minutes of dispatching the call from our communications center to 90% of all building fires. | |
| | Maintain overall emergency response readiness above 70%. | |
| | Process emergency notifications in our dispatch center within 60 seconds of receiving the initial call for 90% of all calls. | |



Does Not Meet Performance Standards

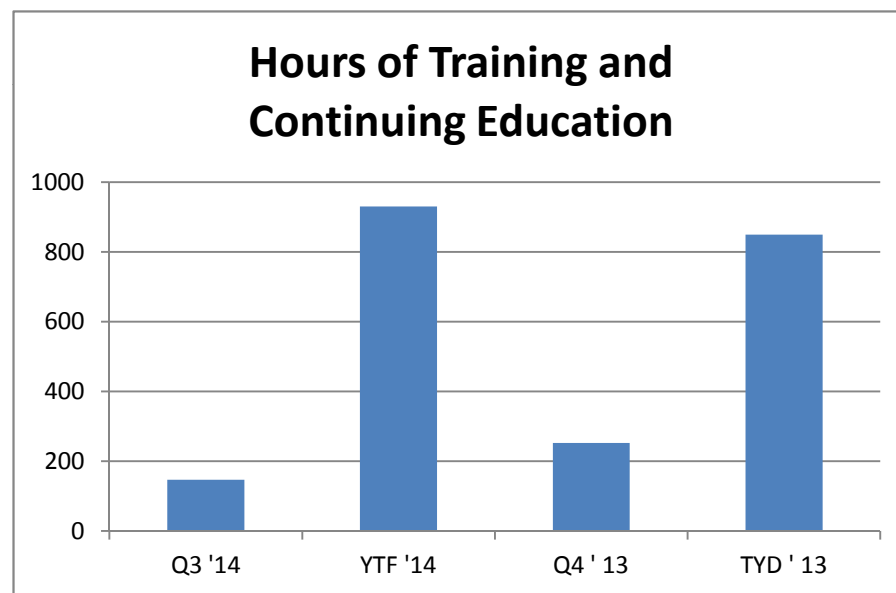
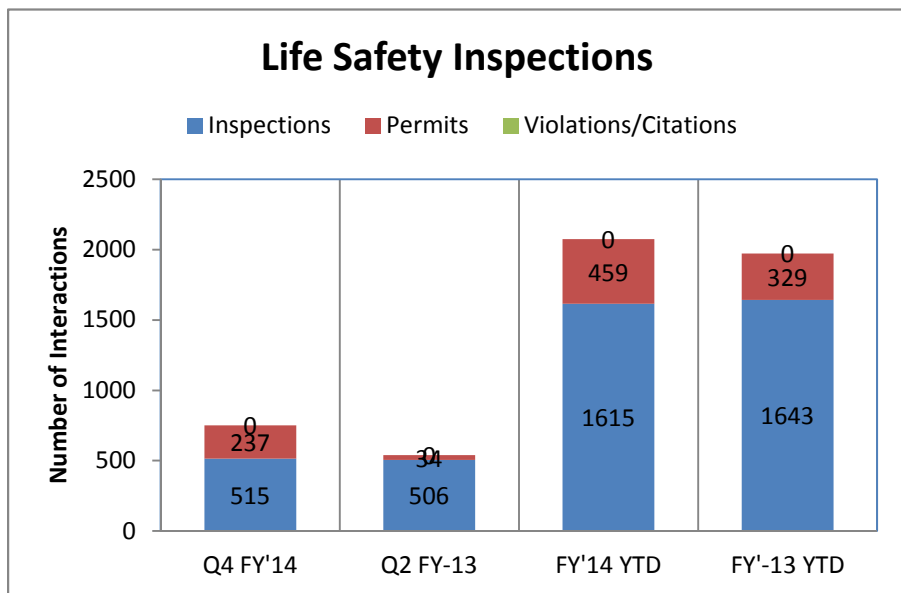
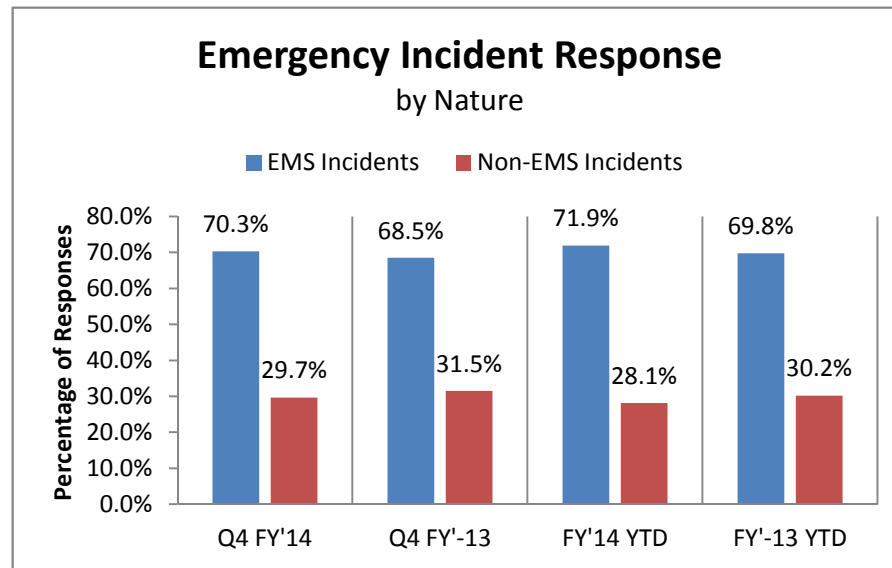
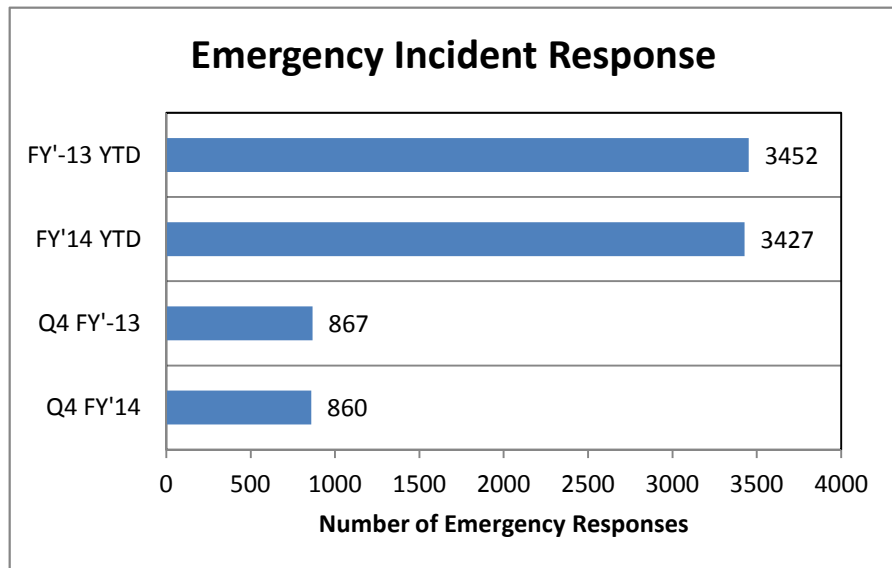


Meets Performance Standards



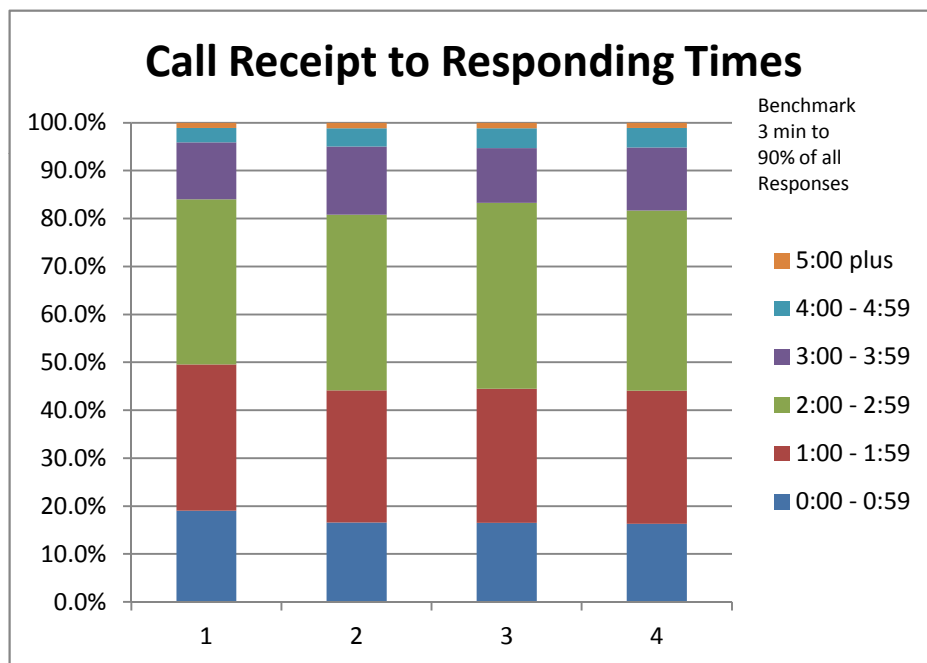
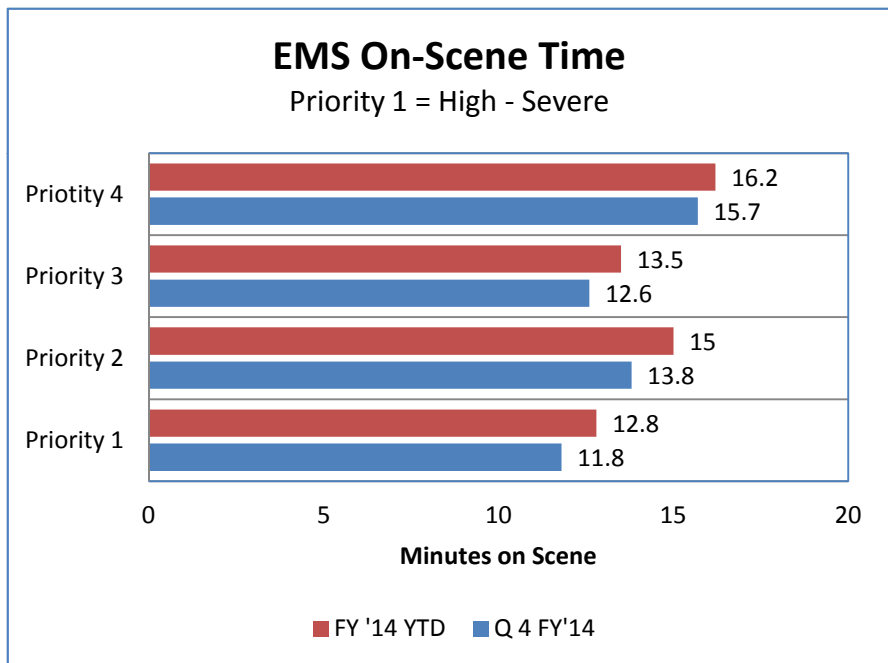
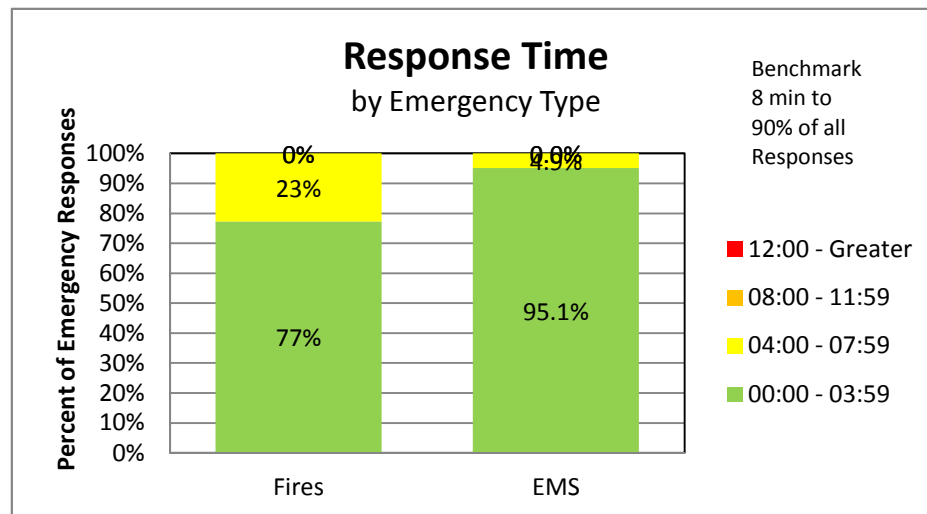
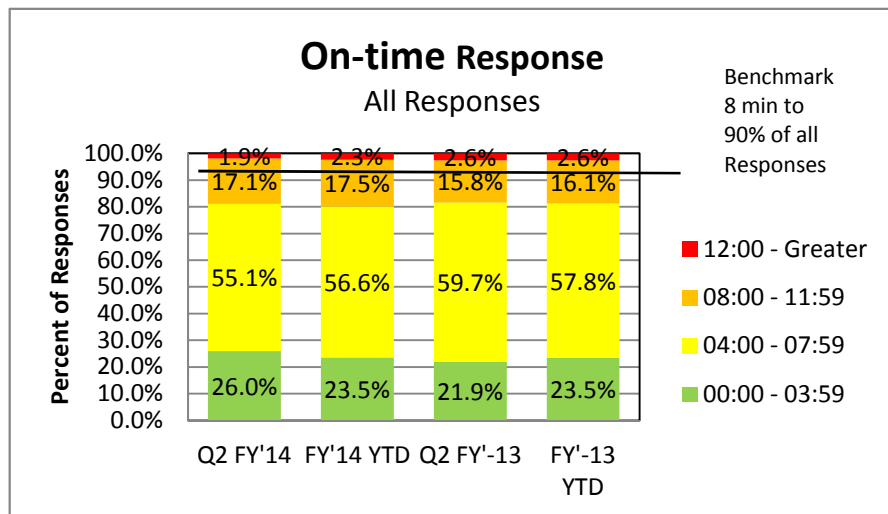
Exceeds Performance Standards

Productivity Measures



Franklin Fire Department Performance Dashboard

Effectiveness Measures



Franklin Fire Department
Performance Dashboard

Efficiency Measures

