

To Report Service Related Issues

Customers can contact Verizon at **1-800-VERIZON (1-800-837-4966)** or online at www.verizon.com/outage to report any service-related issue, receive alert and find helpful service-related FAQs.

Small business customers can visit www.verizon.com/bizoutage. Medium business and enterprise customers should contact their regular customer service centers or account teams, as needed. Enterprise customers can also access the Enterprise Center at <https://enterprisecenter.verizon.com>.

Verizon has listed tips for preparing for the upcoming winter storms. For a recent Verizon blog post and video that offers valuable tips to make dealing with Old Man Winter and emergencies a little easier, click [here](#).