



# TOWN OF FRANKLIN

## DEPARTMENT OF PUBLIC WORKS

Franklin Municipal Building  
257 Fisher Street  
Franklin, MA 02038-3026

Franklin Public Works  
257 Fisher St.  
Franklin, MA 02054

RE: Temporary Suspension of Solid Waste and Recycling Pick-up

To whom it may concern,

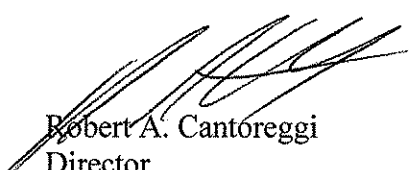
Effective immediately, residents can request to have their Solid Waste and Recycling Pick-up service temporarily suspended for up to nine (9) months.

The following procedures should be followed:

- Residents are required to contact the DPW and submit and fill out the appropriate paperwork that will be approved by the DPW Director or his/her designee.
- Only residents, not business can participate in this policy.
- A work order will be placed to have the carts picked up.
- Once the carts are picked up, the resident will still be charged for a three month period to offset the cost of picking up and dropping off the carts.
- Residents are not allowed to drop carts off, they must be picked up by DPW personnel.
- The Trash and Recycling fee will be abated starting on the fourth month they are gone and continue until they request the cart back. (*For example*; if a resident is gone for 3 months they will not save anything, but if a resident is gone for 6 months, then resident will save the 3 months of fees.)
- When the customer returns and wants their trash and recycling service to start up again, they need to call the DPW office and have a work order scheduled to deliver carts. Fees will commence at this time.
- Fees and Abatements are charged on a monthly basis. If services are used on one day of the month, then the whole month is billed.
- No abatements are to be given to customers who do not have the carts picked up.

Further Questions should be directed to Mr. Chris White, Solid Waste Coordinator.

Thank you,

  
Robert A. Cantoreggi  
Director