



Winter Is Coming...What To Expect

...BEFORE THE STORM

Before precipitation begins, crews may pretreat the roads with salt and/or brine. This prevents snow and ice from bonding to the pavement and is a more efficient and effective method of managing the storm.

...DURING THE STORM

The DPW crew, along with **100+** pieces of town equipment works to keep 200 miles of road clear. Plows remove the snow from curb to curb for maximum clearance of the roadway, which provides maximum space for proper drainage and public safety. Major roadways and hills are a top priority for the DPW.

...AFTER THE STORM

Additional salt/brine is applied if needed and primary sidewalks are cleared. If snow becomes a hazard within the Downtown area, the DPW will implement its snow removal plan, which may require additional days to ensure that all areas are safe for pedestrians. The DPW or a local contractor will plow and remove the snow from all public buildings and other areas as soon as possible.

HOW CAN YOU HELP?

During winter months, *fire hydrants* and *catch basins* must be kept clear and free of snow and ice. This ensures the safety of your neighborhood in the event of an emergency. Keeping catch basins clear of snow and ice will reduce the possibility of street flooding during heavy rains or snow melting periods. To assist the DPW, please shovel out and clear any hydrants and catch basins near your home.

Respect parking restrictions. Please remember that snowplows must navigate many narrow streets. Cars that remain on the street may be plowed in, damaged by a skidding vehicle, ticketed and/or towed. An overnight parking ban automatically goes into effect during every winter weather event (Town Bylaw 170-61).



HELPFUL CONTACT INFO

DPW	508-553-5500
Police Department	508-528-1212
Fire Department	508-528-2323
MASSDOT (Dis. 3)	508-929-3800
Eversource Electric	800-592-2000
National Grid	800-465-1212

REMEMBER!

It is illegal to plow snow across the street or deposit snow in the Town Right of Way (Town Bylaw 155-21). **Violators may be fined up to \$300!**

SALT OPERATIONS

The DPW is conscious of the environmental impacts of salt and primarily uses salt only on primary roadways (see *5 Truck Sanding Route* map below). Additional roadways are salted only if needed.

SIDEWALKS

DPW crews will clear specified sidewalks (see the *Sidewalk Plow Route* map below) as soon as possible once a winter event has ended.

PROPERTY DAMAGE

The DPW will reimburse residents up to \$45 (per household, per year) for damage caused to mailboxes. If you feel damage has been caused to your fence, driveway, lawn, etc. please contact the DPW directly.

DRIVEWAYS

During snow operations, it is unavoidable to push some snow into driveways. After the storm has ended, crews often return to push back to allow for maximum clearance.

DOWNTOWN AREA

If snow becomes a hazard within the Downtown area, the DPW will implement its snow removal plan. The removal will begin after the storm and may require additional days to ensure that all areas are safe for pedestrians.

Further Information on snow plowing, snow removal, parking regulations, or suggestions can be directed to the DPW at 508-553-5500 or dpw@franklin.ma.us