

May 2, 2022

ELECTRONIC SUBMISSION

Mark D. Marini, Secretary
Department of Public Utilities
One South Station, 5th Floor
Boston, MA 02110

Re: D.P.U. 22-MA, Town of Franklin (D.P.U. 16-57)

Dear Secretary Marini:

Attached please find the annual report on the municipal aggregation plan of the above-referenced community being filed by Colonial Power Group, Inc., its consultant.

Thank you for your consideration.

Very truly yours,

COLONIAL POWER GROUP, INC.

_____/s/
Mark Cappadona

Attachment

cc: Ashley Gagnon, Assistant Attorney General (electronic)
Jacquelyn Bihrlle, Assistant Attorney General (electronic)
James W. Corcoran, Legal Counsel, DOER (electronic)
Jamie Hellen, Town Administrator, Town of Franklin (electronic)
Denise Allard, Sr. Vice President of Business Development (electronic)
James M. Avery, Esq.

**Town of Franklin
D.P.U. 16-57
2021 Annual Report**

1. Program's Competitive Supplier(s)

A list of the Program's Competitive Supplier(s) over the past year can be found in the Product Information tab of the Franklin 2021 Excel file.

2. Electric Service Agreement Terms

The term for each electric service agreement can be found in the Product Information tab of the Franklin 2021 Excel file.

3. Enrollment Statistics

Monthly enrollment statistics by customer class, including customer additions and withdrawals can be found on the Monthly Customer Enrollment tab of the Franklin 2021 Excel file.

4. Opt Outs

The number and percentage of customers that opted-out of the program over the past year can be found on the Opt Out Notices tab of the Franklin 2021 Excel file.

5. Product Offerings

A description of the standard product and any optional products(s), if applicable, offered through the program including: (a) the per kilowatt-hour ("kWh") charge for each product; and (b) the percentage of additional Renewable Energy Certificates above required minimums can be found on the Product Information tab of the Franklin 2021 Excel file.

6. Operational Adder

The Town of Franklin did not collect an operational adder this year.

7. Usage Information

The total kWh sales, by customer class, for the standard and each optional product, if applicable, can be found on the Monthly Customer Enrollment tab of the Franklin 2021 Excel file.

8. Alternative Information Disclosure

Updated disclosure labels are posted on the Program's website as they become available. See Attachment A for a copy of the latest disclosure label.

9. Compliance with Education Plan

The Town of Franklin's Community Choice Power Supply Program's website, <https://colonialpowergroup.com/franklin>, is updated regularly with pricing and program options.

Periodic Consumer Notification mailings, consisting of an opt-out notice, a language access document and an opt-out reply card with postage paid return envelope are sent out to all eligible consumers.

Public Notices are publicized with each subsequent Electric Service Agreement signed.

Press Releases, Social Media Announcements, PSAs, FAQs and Information sessions are publicized as appropriate.

Any necessary rate adjustments are publicized.

Additional evidence of compliance is included in Attachment B.

10. Complaints

No known complaints have been received.

Attachment A – Disclosure Label



Q4 2021

ELECTRIC GENERATION DISCLOSURE LABEL: FRANKLIN

Electric power suppliers are required by the Department of Public Utilities (DPU) to provide customers with a disclosure label. The label enables consumers to look at energy sources, air emissions and information about a specific power supplier. Consumers can then compare energy labels to make the best choice of supplier based on their energy needs. All electric energy purchased is from the wholesale market and the generation resource mix associated with the ISO-NE.

Community Choice 100% National Wind					
Generation Price	Average Residential Customer Use per Month	250 kWh	500 kWh	1,000 kWh	2,000 kWh
	Average cost per kWh	\$0.10725	\$0.10725	\$0.10725	\$0.10725
This is the average price per kWh at different levels of use. Prices do not include regulated charges for customer service and delivery.					
Your average generation price will not vary according to how much electricity you use. See your most recent bill for your monthly usage.					

2021 Product Generation Mix					
MA Class I RECs to meet MA RPS requirements	RECs to meet other MA RPS requirements	Additional MA Class I RECs, purchased voluntarily	Additional other RECs, purchased voluntarily	System Mix	Total
18%	31%	0%	100%	0%	149%

Power Source	Known Sources	System Power	Total	Average Emission (lbs/MWh)	
Biomass	0%	1%	1%	Carbon Dioxide (CO ₂)	639
Coal	0%	0%	0%	Nitrogen Oxide (NO ₂)	0.67
Hydro: large	3%	4%	7%	Sulfur Dioxide (SO ₂)	0.38
Hydro: small	0%	0%	0%	Carbon Dioxide (CO ₂) is released when fossil fuels such as coal, oil or natural gas are burned. Carbon dioxide is a greenhouse gas and, thus, is a major contributor to global warming.	
Imported power	0%	12%	12%		
Municipal trash	0%	0%	0%	Nitrogen Oxide (NO ₂) is formed when fossil fuels and biomass are burned at high temperatures. They contribute to acid rain and ground-level ozone, aka smog, and may cause respiratory illness in children with frequent exposure.	
Natural gas	3%	24%	27%		
Nuclear	0%	13%	13%	Sulfur Dioxide (SO ₂) is formed when sulfur-containing fuels such as coal and oil are burned. Major health effects associated with SO ₂ include asthma, respiratory illness and aggravation of existing cardiovascular disease. SO ₂ combines with water and oxygen in the atmosphere to form acid rain.	
Oil	0%	3%	3%		
Other	8%	3%	11%		
Solar photovoltaic	7%	2%	9%		
Wind	13%	4%	17%		
Total			100.0%		

Labor Information		With union labor	20%
		Without union labor	80%
		Total	100%
Labor characteristics were calculated by dividing the number of certificates identified as union labor on the NEPOOL-GIS Certificate Statistics – Other Attributes Report by the total number of certificates by fuel on the NEPOOL-GIS Certificate Statistics – by Fuel Report. Subtracting that number from one results in the without union labor percentage.			

Term Start	Term End	Your community has entered into a fixed price opt-out aggregation program pursuant to Massachusetts Law. You have or will receive important information about this program in the mail. Your generation charge will be subject to the program you've enrolled and Regulatory Event provisions of the aggregation agreement. At the end of your current contract, you will either continue in your community's aggregation program or returned to your utility. There are no cancellation fees if you terminate your participation in the program.
11/1/2020	11/1/2023	

Contact Information	
Name: Dynegy Energy Services (East), LLC Address: 8555 Sierra Drive, Irving, TX 75039 Phone Number: 1-866-220-5898 Email Address: DESCustCare@dynegy.com Web Address: www.dynegy.com	Electric Distribution Company Default Service Provider: For emergencies relating to your services, such as a power outage, or for information about universal service programs, please call your EDC at the following number: Eversource: 1-800-592-2000 National Grid: 1-800-322-3223

Data Sources for Labor and Supplier Power Sources: NEPOOL-GIS and ISO-NE

Reporting Period: 01/2020 - 12/2020

Billing

You will continue to receive a single bill from your Distribution Company. Your Distribution Company will set your payment due date and collect payment. Any bill not paid in full by its due date will incur late payment fees set by your Distribution Company. If you do not pay your bill in full, you will receive two requests for payment from Dynegy. If your bill remains unpaid, you will be transferred without interruption to standard offer service with your Distribution Company.

Label Description

Dynegy Energy Services (East), LLC d/b/a Dynegy Energy Services ("Dynegy") agrees to sell, and you agree to buy, as a Participating Customer in the municipal aggregation program, your full requirements for electric generation service at the prices and pursuant to the terms and conditions set forth in the municipal aggregation program governing documents.

Dynegy is licensed by the Massachusetts Department of Public Utilities ("DPU") to offer and supply electric generation services in the Commonwealth of Massachusetts. Dynegy's DPU license number is CS-166. Your Electric Distribution Company ("EDC") will continue to deliver the electric generation to you. Dynegy is not representing or acting on behalf of any EDC responsible for the service territory where you reside. The DPU regulates distribution prices and services. Emissions are provided for the following pollutants expressed in percentages comparing them to the regional average pollutants measured.

Distribution Charges are part of the basic service charges on every customer's bill for delivering electricity from the EDC to your home or business.

Generation Charge and Agreement Charge for production of electricity at usage levels typical for residential and small commercial customers. Contract terms and conditions describe the length of your contract for generation service and other ancillary services included in your contract.

Transmission Charge Charge for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company.

Dynegy is licensed by the Massachusetts Department of Public Utilities ("DPU") to offer and supply electric generation services in the Commonwealth of Massachusetts. Dynegy's DPU license number is CS-166. Your Electric Distribution Company ("EDC") will continue to deliver the electric generation to you. Dynegy is not representing

Department of Public Utilities ("DPU"):

Internet Address: www.mass.gov/orgs/departments-of-public-utilities
 Address: 1 South Station, 5th Floor, Boston, MA 02110
 Phone Number: 617-305-3500

Attachment B – Consumer Notifications

OFFICIAL TOWN BUSINESS



Town of Franklin
c/o Dynegy
P.O. Box 650764
Dallas, TX 75265

PRESORTED
FIRST CLASS
U.S. POSTAGE
PAID
ST. LOUIS, MO
PERMIT NO. 495

DO NOT DISCARD – IMPORTANT Notice Regarding Electricity Rates



THE TOWN OF FRANKLIN'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

January 15, 2021

Dear Franklin Basic Service Consumer:

The Town of Franklin is pleased to announce that **Dynegy Energy Services** ("Dynegy") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to National Grid Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. National Grid will continue to deliver your electricity but Franklin has chosen the supplier for the Program. Dynegy will provide electric power supply for all consumers currently on Basic Service in Franklin. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ **YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.**
- ✓ **YOU MUST RESPOND BY FEBRUARY 17, 2021 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.**

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Dynegy will be printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Franklin's Program* (Supply Services Only)	National Grid Basic Service** (Supply Services Only)
Rate		
Residential	\$0.10725 per kWh	\$0.12388 per kWh
Commercial/Streetlight	\$0.10725 per kWh	\$0.10763 per kWh
Industrial	\$0.10725 per kWh	\$0.10239 per kWh
Renewable Energy Content	100% National Wind Renewable Energy Certificates (RECs)	Meets Massachusetts renewable energy requirements
Duration	November 2020 – November 2023 <i>[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]</i>	November 1, 2020 – April 30, 2021 <i>[Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.]</i>
Exit Terms	NO CHARGE	May receive a reconciliation charge or credit <i>[Industrial G-2 & G-3 only]</i>

*Rate includes Consultant Fee of \$0.001 per kWh to facilitate Franklin's Community Choice Power Supply Program.

*Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

**GreenUp options are available for \$0.012-\$0.038 per kWh in addition to National Grid's Basic Service rate.

IMPORTANT INFORMATION

- At present, the Residential and Commercial/Streetlight aggregation rate is lower than National Grid's Basic Service rate. The aggregation rate is fixed for 36 months (November 2020 to November 2023) while National Grid's Basic Service rate changes twice a year, in May and November. As a result, the aggregation rate may not always be lower than National Grid's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid's Basic Service rate. However, **SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.**
- There is **NO CHARGE TO OPT-OUT** of the Program and return to National Grid Basic Service.

« SEE BACK FOR ADDITIONAL INFORMATION »

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be **AUTOMATICALLY** enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in March 2021 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR NATIONAL GRID BILL FOR FURTHER NOTIFICATION of the Program.

- Your March 2021 bill will state that you are being switched to Franklin's Program.
- Your April 2021 bill will show Franklin's supplier and aggregation rate under "Supply Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from National Grid.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS must send, email or fax a copy of their Energy Exemption Certificate directly to Dynegy Energy Services Attn: Customer Care at P.O. Box 650764, Dallas, TX 75265 or Salestax_geotax@vistraenergy.com (email) or (866) 257-1795 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you must opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH NATIONAL GRID you must opt-out of this Program. This will ensure you continue to get your electricity from that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying National Grid's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit colonialpowergroup.com/franklin and click the opt-out button, then fill out and submit the Opt-Out Form; **OR**
- Call Dynegy at (866) 220-5696 and ask to remain on National Grid Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with **NO CHARGE**. It may take a couple of billing cycles before you are back on National Grid Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at colonialpowergroup.com/franklin **OR** call Dynegy at (866) 220-5696 and ask to be placed on National Grid Basic Service.

FOR MORE DETAILED INFORMATION regarding Franklin's Program, please visit colonialpowergroup.com/franklin or call us toll-free at (866) 485-5858 ext. 1. To learn more about Dynegy, please visit dynegy.com/municipal-aggregation/communities-we-serve/massachusetts/franklin.

TO ACCESS NATIONAL GRID'S BASIC SERVICE RATES please visit:

- Residential Rates – nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/resitable.pdf.
- Commercial Rates – nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/commtable.pdf.
- Industrial Rates – nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/indtable.pdf.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Franklin to facilitate the Community Choice Power Supply Program.



**THE TOWN OF FRANKLIN'S
COMMUNITY CHOICE POWER SUPPLY PROGRAM**



IMPORTANT NOTICE



(866) 485-5858 ext. 1



TTY (800) 720-3480 / Español (866) 930-9252



colonialpowergroup.com/franklin

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Town of Franklin about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p>SPANISH/ESPAÑOL Incluye notificación importante del Town of Franklin sobre su servicio de electricidad. Traduzca el aviso inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważną informację od Town of Franklin na temat usług energetycznych. Niezłownicznie przetłumacz powiadomienie. Zadzwoń pod numer lub odwiedź powyższą witrynę, aby uzyskać pomoc.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído da Town of Franklin sobre seu serviço de eletricidade. Traduza o aviso imediatamente. Ligue para o número ou visite o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Town of Franklin संलग्न गरिएको महत्वपूर्ण सूचना। सूचनालाई तुरुन्तै अनुवाद गर्नुहोस्। मद्दतको लागि माथि भएका नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस्।</p>
<p>CHINESE (SIMPLIFIED)/ 中文 随函附上来自 Town of Franklin 有关您供电服务的重要通知。请立即翻译该通知。如需帮助，请依上述信息致电或访问网站。</p>	<p>MARATHI/मराठी आपल्या विद्युत सेवेसंबंधी Town of Franklin महत्वाची सूचना संलग्न केली आहे. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी बरील क्रमांकावर फोन करा किंवा वेबसाइटला/संकेतस्थळाला भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/ 中文 随附 Town of Franklin 有關您電力服務的重要通知。請立即翻譯此通知。若需協助，請撥打電話或瀏覽上方所列網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti òdọ̀ Town of Franklin nípa ìṣẹ́ inú mọ̀nànmọ̀nà rẹ̀. Tùmọ̀ àkíyèsí náà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ́nbà náà tàbí kànsí ayélujára, lókè, fún ìrànlọ̀wọ̀.</p>
<p>HAITIAN/KREYÒL Ou gen yon notifikasyon enpòtan de Town of Franklin sou sèvis elektrisite ou. Tradwi notifikasyon sa imedyatman. Rele nimewo a oubyen vizite sit entènèt, ki anlè a, si ou bezwen èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa ezitere maka ọrụ latrik gị si n'aka Town of Franklin. Tugharia asụsụ ọkwa ahụ ozugbo. Kpọọ nọmba ahụ ma ọ bụ gaa na weebụsaịtị ahụ, dị n'elu, maka enyemaka.</p>
<p>VIETNAMESE/TIẾNG VIỆT Đính kèm thông báo quan trọng từ Town of Franklin về dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui lòng gọi điện hoặc truy cập trang web ở trên để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኢሌክትሪክ አገልግሎትዎን በተመለከተ የተሰጠ አስፈላጊ ማስታወቂያ ከዚህ ጋር በ Town of Franklin እንደ ካቢሪ ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እገዛ ለማግኘት ከላይ ወደተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድር ጣቢያውን ይጎብኙ።</p>

<p>RUSSIAN/РУССКИЙ Прилагается важное уведомление от Town of Franklin о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.</p>	<p>SOMALI/SOOMAALI Oageysiis muhiim oo ka yimid Town of Franklin kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.</p>
<p>ARABIC/عربي مرفق إخطار مهم من Town of Franklin عن خدمة الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فوراً. اتصل بالرقم أو قم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلاه طلباً للمساعدة.</p>	<p>JAPANESE/傑勵帕 「電気供給サービスに関する Town of Franklin からの重要なお知らせを同封しております。本通知を速やかに翻訳してください。ご質問は上記の電話番号もしくはウェブサイトをご覧ください。」</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ដែលភ្ជាប់មកជាមួយមកពីទីក្រុង Town of Franklin គឺនិយាយអំពីសេវាកម្មភ្លើងរបស់អ្នក។ ចូរបកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ សូមទូរស័ព្ទទៅលេខ ឬចូលទៅកាន់គេហទំព័រខាងលើ ដើម្បីសុំជំនួយ។</p>	<p>GUJARATI/ગુજરાતી તમારી વીજળી સેવા અંગે Town of Franklin તરફથી મહત્વપૂર્ણ સૂચના બહિષ છે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important de Town of Franklin concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambatishwa kutoka Town of Franklin kuhusu huduma yako ya umeme. Itafsiri notisi mara moja. Piga simu kwa nambari au tembelea tovuti iliyo hapo juu ili upate usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato della Town of Franklin riguardante il suo servizio di fornitura di energia elettrica. Tradurre il comunicato immediatamente. Qualora occorra assistenza, chiami il numero o visiti il sito Internet sopra indicati.</p>	<p>HINDI/हिंदी आपकी बिजली सेवा के बारे में Town of Franklin से महत्वपूर्ण सूचना संलग्न है। सूचना का तुरंत अनुवाद करें। सहायता के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 Town of Franklin 에서 온 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก Town of Franklin เกี่ยวกับการไฟฟ้าของคุณ กรุณาแปลประกาศทันที โทรไปยังหมายเลขหรือไปที่เว็บไซต์ด้านบนเพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσωκλείεται σημαντική ειδοποίηση από την Town of Franklin που αφορά τον πάροχο ηλεκτρικής ενέργειας σας. Μεταφράστε την ειδοποίηση άμεσα. Καλέστε τον τηλεφωνικό αριθμό ή επισκεφθείτε την ιστοσελίδα που αναφέρεται παραπάνω, για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການສຳຄັນທີ່ຕິດຄັດມາຈາກ Town of Franklin ແມ່ນກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການທັນທີ. ໂທຫາຫນາຍເຈດ ຫຼື ເຂົ້າເບິ່ງເວັບໄຊທ໌ຂ້າງເທິງສຳລັບຄວາມຊ່ວຍເຫຼືອ.</p>



**FRANKLIN COMMUNITY CHOICE POWER SUPPLY PROGRAM
OPT-OUT REPLY CARD**

If you want to participate in the Franklin Community Choice Power Supply Program, you do not need to take any action. You will be automatically enrolled.

- Opt-Out Instructions**
If you do not want to participate:
- 1) Sign and date
 - 2) Place in envelope provided
 - 3) Drop in the mail

The card must be signed by the customer of record whose name appears in the address on this card. **The envelope must be postmarked by February 17, 2021 to opt-out of the Program before being automatically enrolled.**

Account No. _____

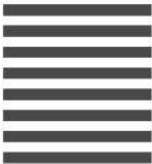
X _____
Signature Date



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



TOWN OF FRANKLIN
DYNEGY-MUNICIPAL AGGREGATION
PO BOX 650764
DALLAS TX 75265-9583



OFFICIAL TOWN BUSINESS



Town of Franklin
c/o Dynegy
P.O. Box 650764
Dallas, TX 75265

PRESORTED
FIRST CLASS
U.S. POSTAGE
PAID
ST. LOUIS, MO
PERMIT NO. 495

DO NOT DISCARD – IMPORTANT Notice Regarding Electricity Rates



THE TOWN OF FRANKLIN'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

October 14, 2021

Dear Franklin Basic Service Consumer:

The Town of Franklin is pleased to announce that **Dynegy Energy Services** ("Dynegy") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to National Grid Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. National Grid will continue to deliver your electricity but Franklin has chosen the supplier for the Program. Dynegy will provide electric power supply for all consumers currently on Basic Service in Franklin. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ **YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.**
- ✓ **YOU MUST RESPOND BY NOVEMBER 16, 2021 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.**

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Dynegy will be printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Franklin's Program* (Supply Services Only)	National Grid Basic Service** (Supply Services Only)
Rate		
Residential	\$0.10725 per kWh	\$0.14821 per kWh
Commercial/Streetlight	\$0.10725 per kWh	\$0.13113 per kWh
Industrial	\$0.10725 per kWh	\$0.17129 per kWh
Renewable Energy Content	100% National Wind Renewable Energy Certificates (RECs)	Meets Massachusetts renewable energy requirements
Duration	November 2020 – November 2023 <i>[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]</i>	November 1, 2021 – April 30, 2022 <i>[Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.]</i>
Exit Terms	NO CHARGE	May receive a reconciliation charge or credit <i>[Industrial G-2 & G-3 only]</i>

*Rate includes Consultant Fee of \$0.001 per kWh to facilitate Franklin's Community Choice Power Supply Program.

*Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

**GreenUp options are available for \$0.012-\$0.038 per kWh in addition to National Grid's Basic Service rate.

IMPORTANT INFORMATION

- At present, the aggregation rate is lower than National Grid's Basic Service rate. The aggregation rate is fixed for 36 months (November 2020 to November 2023) while National Grid's Basic Service rate changes twice a year, in May and November. As a result, the aggregation rate may not always be lower than National Grid's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid's Basic Service rate. However, **SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.**
- There is **NO CHARGE TO OPT-OUT** of the Program and return to National Grid Basic Service.

« SEE BACK FOR ADDITIONAL INFORMATION »

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be **AUTOMATICALLY** enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in December 2021 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR NATIONAL GRID BILL FOR FURTHER NOTIFICATION of the Program.

- Your December 2021 bill will state that you are being switched to Franklin's Program.
- Your January 2022 bill will show Franklin's supplier and aggregation rate under "Supply Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from National Grid.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS must send, email or fax a copy of their Energy Exemption Certificate directly to Dynegy Energy Services Attn: Customer Care at P.O. Box 650764, Dallas, TX 75265 or Salestax_geotax@vistraenergy.com (email) or (866) 257-1795 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you must opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH NATIONAL GRID you must opt-out of this Program. This will ensure you continue to get your electricity from that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying National Grid's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit colonialpowergroup.com/franklin and click the opt-out button, then fill out and submit the Opt-Out Form; **OR**
- Call Dynegy at (866) 220-5696 and ask to remain on National Grid Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with **NO CHARGE**. It may take a couple of billing cycles before you are back on National Grid Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at colonialpowergroup.com/franklin **OR** call Dynegy at (866) 220-5696 and ask to be placed on National Grid Basic Service.

FOR MORE DETAILED INFORMATION regarding Franklin's Program, please visit colonialpowergroup.com/franklin or call us toll-free at (866) 485-5858 ext. 1. To learn more about Dynegy, please visit dynegy.com/municipal-aggregation/communities-we-serve/massachusetts/franklin.

TO ACCESS NATIONAL GRID'S BASIC SERVICE RATES please visit:

- Residential Rates – nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/resitable.pdf.
- Commercial Rates – nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/commtable.pdf.
- Industrial Rates – nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/indtable.pdf.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Franklin to facilitate the Community Choice Power Supply Program.



**THE TOWN OF FRANKLIN'S
COMMUNITY CHOICE POWER SUPPLY PROGRAM**



IMPORTANT NOTICE



(866) 485-5858 ext. 1



TTY (800) 720-3480 / Español (866) 930-9252



colonialpowergroup.com/franklin

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Town of Franklin about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p>SPANISH/ESPAÑOL Incluye notificación importante del Town of Franklin sobre su servicio de electricidad. Traduzca el aviso inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważną informację od Town of Franklin na temat usług energetycznych. Niezłownicznie przetłumacz powiadomienie. Zadzwoń pod numer lub odwiedź powyższą witrynę, aby uzyskać pomoc.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído da Town of Franklin sobre seu serviço de eletricidade. Traduza o aviso imediatamente. Ligue para o número ou visite o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Town of Franklin संलग्न गरिएको महत्वपूर्ण सूचना। सूचनालाई तुरुन्तै अनुवाद गर्नुहोस्। मद्दतको लागि माथि भएका नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस्।</p>
<p>CHINESE (SIMPLIFIED)/ 中文 随函附上来自 Town of Franklin 有关您供电服务的重要通知。请立即翻译该通知。如需帮助，请依上述信息致电或访问网站。</p>	<p>MARATHI/मराठी आपल्या विद्युत सेवेसंबंधी Town of Franklin महत्वाची सूचना संलग्न केली आहे. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी बरील क्रमांकावर फोन करा किंवा वेबसाइटला/संकेतस्थळाला भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/ 中文 随附 Town of Franklin 有關您電力服務的重要通知。請立即翻譯此通知。若需協助，請撥打電話或瀏覽上方所列網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti òdọ́ Town of Franklin nípa ìṣẹ́ iná mọ̀nànmọ̀nà rẹ̀. Tùmọ̀ àkíyèsí náà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ́nbà náà tàbí kànsí ayélujára, lókè, fún ìrànlọ̀wọ̀.</p>
<p>HAITIAN/KREYÒL Ou gen yon notifikasyon enpòtan de Town of Franklin sou sèvis elektrisite ou. Tradwi notifikasyon sa imedyatman. Rele nimewo a oubyen vizite sit entènèt, ki anlè a, si ou bezwen èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa ezitere maka ọrụ latrik gị si n'aka Town of Franklin. Tugharia asụsụ ọkwa ahụ ozugbo. Kpọọ nọmba ahụ ma ọ bụ gaa na weebsitesi ahụ, dij n'elu, maka enyemaka.</p>
<p>VIETNAMESE/TIẾNG VIỆT Đính kèm thông báo quan trọng từ Town of Franklin về dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui lòng gọi điện hoặc truy cập trang web ở trên để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኢሌክትሪክ አገልግሎትዎን በተመለከተ የተሰጠ አስፈላጊ ማስታወቂያ ከዚህ ጋር በ Town of Franklin እንደ ካበረ ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እገዛ ለማግኘት ከላይ ወደተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድር ጣቢያውን ይጎብኙ።</p>

<p>RUSSIAN/РУССКИЙ Прилагается важное уведомление от Town of Franklin о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.</p>	<p>SOMALI/SOOMAALI Oageysiis muhiim oo ka yimid Town of Franklin kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.</p>
<p>ARABIC/عربي مرفق إخطار مهم من Town of Franklin عن خدمة الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فوراً. اتصل بالرقم أو قم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلاه طلباً للمساعدة.</p>	<p>JAPANESE/傑勵帕 「電気供給サービスに関する Town of Franklin からの重要なお知らせを同封しております。本通知を速やかに翻訳してください。ご質問は上記の電話番号もしくはウェブサイトをご覧ください。」</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ដែលភ្ជាប់មកជាមួយមកពីទីក្រុង Town of Franklin គឺនិយាយអំពីសេវាកម្មភ្លើងរបស់អ្នក។ ចូរបកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ សូមទូរស័ព្ទទៅលេខ ឬចូលទៅកាន់គេហទំព័រខាងលើ ដើម្បីសុំជំនួយ។</p>	<p>GUJARATI/ગુજરાતી તમારી વીજળી સેવા અંગે Town of Franklin તરફથી મહત્વપૂર્ણ સૂચના બહિષ છે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important de Town of Franklin concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambatishwa kutoka Town of Franklin kuhusu huduma yako ya umeme. Itafsiri notisi mara moja. Piga simu kwa nambari au tembelea tovuti iliyo hapo juu ili upate usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato della Town of Franklin riguardante il suo servizio di fornitura di energia elettrica. Tradurre il comunicato immediatamente. Qualora occorra assistenza, chiami il numero o visiti il sito Internet sopra indicati.</p>	<p>HINDI/हिंदी आपकी बिजली सेवा के बारे में Town of Franklin से महत्वपूर्ण सूचना संलग्न है। सूचना का तुरंत अनुवाद करें। सहायता के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 Town of Franklin 에서 온 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก Town of Franklin เกี่ยวกับการไฟฟ้าของคุณ กรุณาแปลประกาศทันที โทรไปยังหมายเลขหรือไปที่เว็บไซต์ด้านบนเพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσωκλείεται σημαντική ειδοποίηση από την Town of Franklin που αφορά τον πάροχο ηλεκτρικής ενέργειας σας. Μεταφράστε την ειδοποίηση άμεσα. Καλέστε τον τηλεφωνικό αριθμό ή επισκεφθείτε την ιστοσελίδα που αναφέρεται παραπάνω, για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການສຳຄັນທີ່ຕິດຄັດມາຈາກ Town of Franklin ແມ່ນກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການທັນທີ. ໂທຫາໜາຍເຈດກ ຫຼື ເຂົ້າເບິ່ງເວັບໄຊທ໌ຂ້າງເທິງສຳລັບຄວາມຊ່ວຍເຫຼືອ.</p>



FRANKLIN COMMUNITY CHOICE POWER SUPPLY PROGRAM OPT-OUT REPLY CARD

If you want to participate in the Franklin Community Choice Power Supply Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

- 1) Sign and date
- 2) Place in envelope provided
- 3) Drop in the mail

Account No. _____

X _____

Signature

_____ Date

The card must be signed by the customer of record whose name appears in the address on this card. **The envelope must be postmarked by November 16, 2021 to opt-out of the Program before being automatically enrolled.**



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 3003 DALLAS TX

POSTAGE WILL BE PAID BY ADDRESSEE

TOWN OF FRANKLIN
DYNEGY-MUNICIPAL AGGREGATION
PO BOX 650764
DALLAS TX 75265-9583



COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC UTILITIES

D.P.U. 22-MA

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all parties of record in this proceeding in accordance with the requirements of 220 CMR § 1.05(1) (Department's Rules of Practice and Procedure).

Dated at Boston, Massachusetts this 2nd day of May, 2022.



James M. Avery, Esq.
Pierce Atwood LLP
100 Summer Street
Boston, MA 02110
Phone: 617.488.8100
javery@pierceatwood.com

Of Counsel for:

COLONIAL POWER GROUP, INC.