The mission of the Franklin Fire Department is to

- Have a positive impact in the lives of citizens and visitors of Franklin in their time of crisis by providing compassionate, contemporary, community driven services.
- Safeguard human life from the perils of fire, sudden illness, injury or other emergency medical condition, natural and man-made disasters as well as preserve the environment and property from ensuing destruction.
- Be responsible for a safe, productive and pleasant work environment for our employees, and provide them opportunities to gain new skills and advance their personal career goals.
Resources - Personnel

- 48 – Personnel - Emergency Services
- 1 Fire Prevention Officer
- 4 Fulltime Dispatchers
- 4 Part-time Dispatchers
- 1 Part-time Admin. Assistant
- 2 Chief Officers

55 FT – 5 PT

Total 60 Employees
Stations - Deployment

Headquarters – 40 West Central Street

Engine #1 Staffed with 3

Ladder – Ambulance – Brush Vehicle Cross – Staffed with 2
Stations - Deployment

Station #2 – 600 King Street

Engine #2 Staffed with 3

Ambulance – Brush Vehicle
Cross – Staffed with 2

Note:
Reduced Staffing
Station Staffed with 4
The department arrived at 95.9% of all medical emergencies within 10:00 minutes of initial receipt of call.

The departments successfully transported 100% of all high priority trauma patients to an appropriate trauma facility within one hour of receiving the call for service.

The department arrived at 95.4% of all building fires within 10:00 minutes of initial receipt of call.

The department’s overall emergency response readiness was 84% in Fiscal Year 2013.
Performance Objectives FY’13

- The department’s SAFE educators provided education to approximately 5,040 individuals through various venues.
- The department continued to support in-house education opportunities in fire and EMS topics.
- The department continued to maintain programs, staffing and equipment consistent with industry best practices.
- There were no fires reported in occupancies which were inspected by the fire department in Fiscal Year 2013.
Output Measures FY’13

<table>
<thead>
<tr>
<th>Type of Emergency</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Building fire</td>
<td>23</td>
<td>20</td>
<td>34</td>
<td>24</td>
<td>19</td>
</tr>
<tr>
<td>All other Fire Emergencies</td>
<td>44</td>
<td>45</td>
<td>54</td>
<td>79</td>
<td>66</td>
</tr>
<tr>
<td>Overpressure Rupture, Explosion, Overheat</td>
<td>-</td>
<td>2</td>
<td>2</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>EMS call, excluding vehicle accident with injury</td>
<td>2,082</td>
<td>2,164</td>
<td>1,932</td>
<td>2,055</td>
<td>2,154</td>
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<tr>
<td>All other Rescue Calls</td>
<td>233</td>
<td>232</td>
<td>190</td>
<td>205</td>
<td>215</td>
</tr>
<tr>
<td>Hazardous Condition</td>
<td>105</td>
<td>100</td>
<td>90</td>
<td>102</td>
<td>96</td>
</tr>
<tr>
<td>Service Call - Public Assistance</td>
<td>176</td>
<td>190</td>
<td>301</td>
<td>275</td>
<td>156</td>
</tr>
<tr>
<td>Good Intent Call</td>
<td>237</td>
<td>213</td>
<td>184</td>
<td>191</td>
<td>227</td>
</tr>
<tr>
<td>Alarm Activations</td>
<td>407</td>
<td>439</td>
<td>464</td>
<td>424</td>
<td>454</td>
</tr>
<tr>
<td>Severe Weather &amp; Natural Disaster</td>
<td>-</td>
<td>8</td>
<td>1</td>
<td>16</td>
<td>2</td>
</tr>
<tr>
<td>Special Incident Type</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>11</td>
<td>13</td>
</tr>
<tr>
<td>Total Emergency Response</td>
<td>3,309</td>
<td>3,414</td>
<td>3,254</td>
<td>3,385</td>
<td>3,405</td>
</tr>
</tbody>
</table>

Major Recap

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Medical Incidents</td>
<td>2,315</td>
<td>2,396</td>
<td>2,122</td>
<td>2,260</td>
<td>2,369</td>
</tr>
<tr>
<td>Fire &amp; Non Emergency Medical Calls</td>
<td>994</td>
<td>1,018</td>
<td>1,132</td>
<td>1,125</td>
<td>1,036</td>
</tr>
<tr>
<td>Total Emergency Responses</td>
<td>3,309</td>
<td>3,414</td>
<td>3,254</td>
<td>3,385</td>
<td>3,405</td>
</tr>
</tbody>
</table>
Operational Challenges FY’14

Adequate levels of response personnel to:

• Sustain daily minimum shift staffing
• Meet Minimum Response Standards
• Maintain a sustainable reliance on overtime
• Experience a lower rate of line of duty injuries
Sustainability

- Overtime Savings – Est. $ 150,000
- Regional Dispatch – Est. $ 100,000
- Increase Ambulance Rev – Est. $ 65,000
Progress on other FY’14 Goals

• Provide for succession planning to insure retaining a high level of corporate knowledge with the impending retirement of department staff.

• Provide for contemporary, improved department operations through the use of new concepts and best industry practices.
Progress on other FY’14 Goals

• Continue to work with mutual aid partners to explore possible resource sharing and cost savings.

• Execute the department’s portion of the Fiscal Year 2014 Capital Improvement Plan.
Goals Fiscal Year 2015

• Provide for succession planning to insure retaining a high level of corporate knowledge with the impending retirement of department staff.

• Enhance the level of reducing emergencies within the community through an active program of Community Risk Reduction.
Goals Fiscal Year 2015

• Develop a Hearing Conservation program for department personnel. Hearing loss is a significant duty related hazard for our employees.

• Continue policy and program development to enhance the safety of the Citizens of Franklin and department employees.
Goals Fiscal Year 2015

- Investigate the department’s role in “Community Paramedicine” as outlined in the Affordable Healthcare Act (AHC).

- Increase staff capacity to complete projects in a more effective manner. Department operations continue to grow and be more complex.
Goals Fiscal Year 2015

- Reinvigorate Employee participation in strategic planning process for FY’16 budget development.
- Execute the department’s portion of the Fiscal Year 2015 Capital Improvement Plan.
Questions?