



**Town of Franklin**  
DEPARTMENT OF PUBLIC WORKS  
257 Fisher Street  
Franklin, MA 02038-3026  
508-553-5500



## Winter Is Coming...What To Expect

### ...BEFORE THE STORM

Before precipitation begins, crews may pretreat the roads with salt and/or brine. This prevents snow and ice from bonding to the pavement and is a more efficient and effective method of managing the storm.

### ...DURING THE STORM

The DPW crew, along with **100+** pieces of town equipment works to keep 200 miles of road clear. Plows remove the snow from curb to curb for maximum clearance of the roadway, which provides maximum space for proper drainage and public safety. Major roadways and hills are a top priority for the DPW.

### ...AFTER THE STORM

Additional salt/brine is applied if needed and primary sidewalks are cleared. If snow becomes a hazard within the Downtown area, the DPW will implement its snow removal plan, which may require additional days to ensure that all areas are safe for pedestrians. The DPW or a local contractor will plow and remove the snow from all public buildings and other areas as soon as possible.

### HOW CAN YOU HELP?

During winter months, *fire hydrants* and *catch basins* must be kept clear and free of snow and ice. This ensures the safety of your neighborhood in the event of an emergency. Keeping catch basins clear of snow and ice will reduce the possibility of street flooding during heavy rains or snow melting periods. To assist the DPW, please shovel out and clear any hydrants and catch basins near your home.

Respect parking restrictions. Please remember that snowplows must navigate many narrow streets. Cars that remain on the street may be plowed in, damaged by a skidding vehicle, ticketed and/or towed. An overnight parking ban automatically goes into effect during every winter weather event (Town Bylaw 170-61).

Basketball hoops should also ALWAYS remain outside the Town right-of-way.



## HELPFUL CONTACT INFO

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<b>DPW</b>	<b>508-553-5500</b>
Police Department	508-528-1212
Fire Department	508-528-2323
MASSDOT (Rt. 140)	508-929-3800
Eversource Electric	800-592-2000
National Grid	800-465-1212

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## REMEMBER!

It is illegal to plow snow across the street or deposit snow in the Town Right of Way (Town Bylaw 155-21). **Violators may be fined up to \$300!**

## SALT OPERATIONS

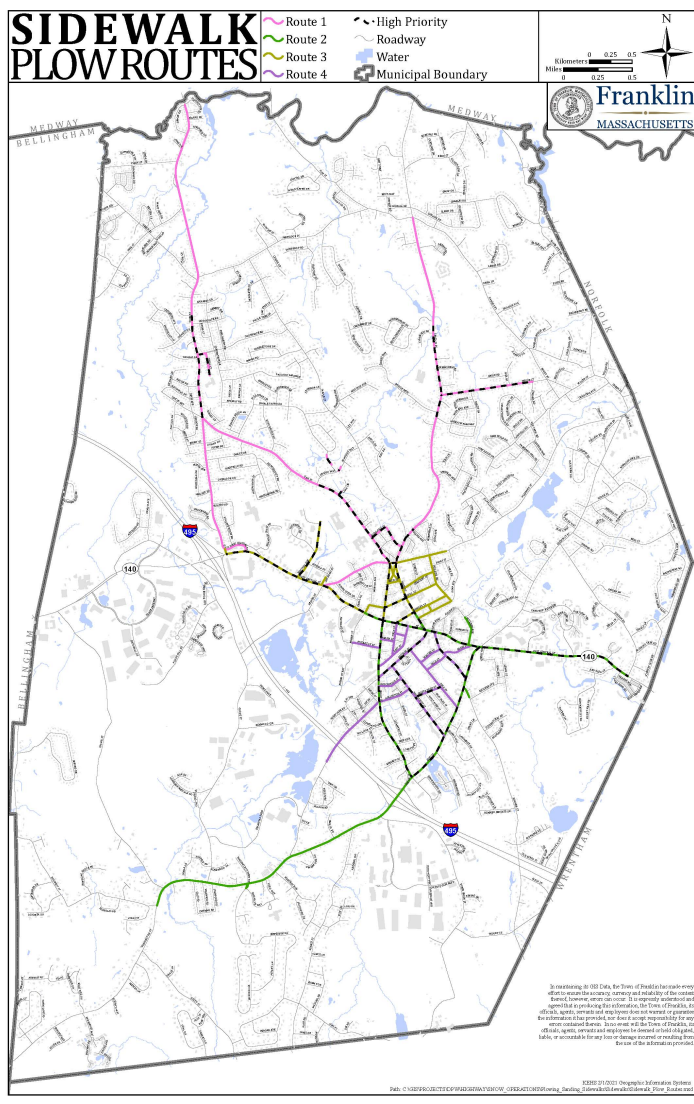
The DPW is conscious of the environmental impacts of salt and primarily uses salt only on primary roadways (see *5 Truck Sanding Route* map below). Additional roadways are salted only if needed.

## SIDEWALKS

DPW crews will clear specified sidewalks (see the *Sidewalk Plow Route* map below) as soon as possible once a winter event has ended.

## PROPERTY DAMAGE

The DPW will reimburse residents up to \$50 (per household, per year) for damage caused to mailboxes. If you feel damage has been caused to your stonewall, fence, driveway, lawn, etc. please contact the DPW directly. Basketball hoops should always remain outside the Town right-of-way to avoid damage. Remember that the town is not liable for damage caused within the Town right-of-way.



## DRIVEWAYS

During snow operations, it is unavoidable to push some snow into driveways. After the storm has ended, crews often return to push back to allow for maximum clearance.

## FREQUENTLY ASKED QUESTIONS

Q: Does the Town really need a parking ban?

A: Yes! Snowplowing and removal is difficult; parked cars on the roadways not only increase the number of hazards, but also the time it takes to remove the snow.

Q: Will trash and recycling be collected during a snow storm?

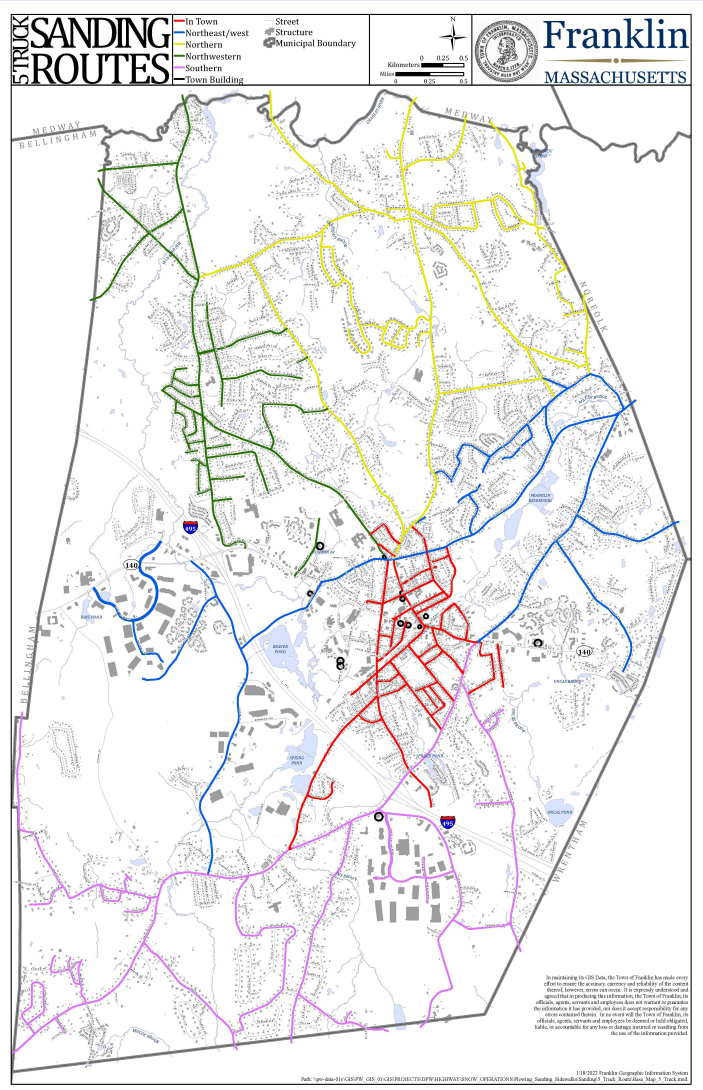
A: Yes, unless directed otherwise through an emergency notification.

Q: Who determines the opening, closing or delayed opening of school during snow and ice events?

A: The School Superintendent.

## PRIORITIES

During a snow event the Franklin DPW works very hard to keep 200 miles of roads clear. Main roads and roads with hills receive first priority, followed by side streets, schools and municipal buildings, and then sidewalks.



Additional information on snowplowing, snow removal, parking regulations, or suggestions can be directed to the DPW at 508-553-5500 or [dpw@franklin.ma.us](mailto:dpw@franklin.ma.us). Please also visit the Town of Franklin's emergency page for up to date information during snow emergencies: [www.franklinma.gov](http://www.franklinma.gov).

**To register for emergency notifications, visit the town website and sign up for Reverse 911!**

